



Delta 

**Delta Social Action Plan's
Public Engagement Summary
2019-2022**

Prepared by the Delta's Social Planning Team



ABOUT THIS DOCUMENT

This document provides an overview of public engagement processes that informed the 2023-2028 Delta's Social Action Plan.

The first Delta's Social Action Plan (SAP) was developed in 2018. The update process was initiated in 2019 with a stakeholder meeting that provided an opportunity to reflect on the progress made by the City and identified community emerging priorities. This meeting was followed by 18 months of individual interviews with community partners and resident groups, focus groups and surveys with youth and service providers.

Phase 2 of the update process was initiated in the winter of 2022 and focused on engaging residents and historically under-represented community groups. The final draft of the plan was presented to Council on March 6, 2023 and was unanimously endorsed.

April, 2022
Youth
Leadership
Forum

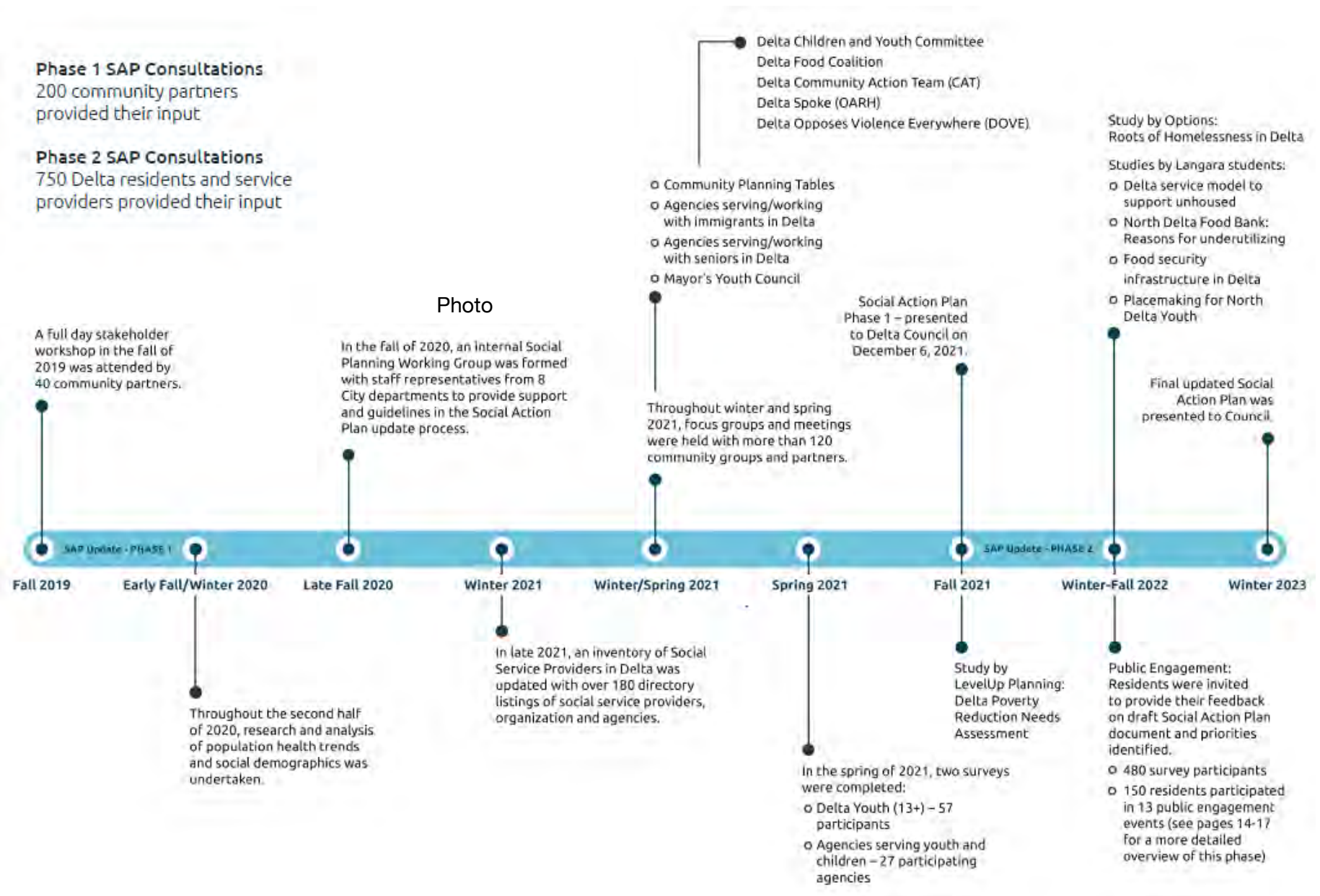
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KEY UPDATE PHASES & TIMELINES



ONLINE & SOCIAL MEDIA ENGAGEMENT



In 2022, the Let's Talk Delta-SAP page had the second highest level of resident engagement amongst all of the City's campaigns launched that year.

The Let's Talk Delta-SAP had 1,031 visitors, 476 survey participants with 1,223 comments, 262 SAP video views, 420 documents downloaded.

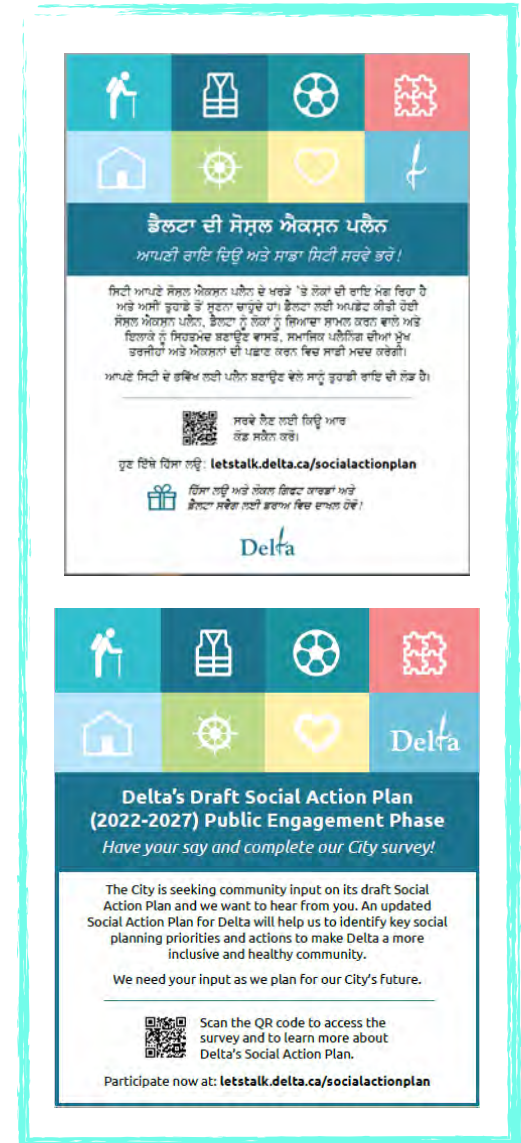


23 Facebook posts in Feb-Apr 2023, generating 144 likes, 16 shares and in-depth discussions with many comments on housing and homelessness; several posts translated in Punjabi; Facebook boost ad active from March 11 - 18, 2022: reach: 4,454, engagement: 252



9 twitter posts in Feb-Apr 2023, generating 94 likes and 23 retweets; 2 Instagram stories.

The survey, posters and advertisements were translated in Punjabi to reach a large Punjabi-speaking community in Delta.



OCTOBER 29, 2019 | SOCIAL PLANNING

On October 29, 2019, a meeting of more than 43 social service agency representatives was held in the Harris Barn. The 5-hour work session was moderated to encourage discussion from those working on the front line in the Delta community around Delta's Social Action Plan, emerging issues and service needs in the Delta community, and priority issues moving forward to 2020 and beyond.

The meeting was extremely productive and generated good discussion on a range of social planning issues facing the Delta community. Many of the participants expressed their appreciation of the meeting, not only in terms of providing relevant information to Delta, but also for the communication and collaboration with other social service providers.

It was recommended that the City should take a more prominent role in advocacy (funding levels, policy changes to support community needs) and providing connections to local service providers to promote collaboration, avoid service duplications, fill service gaps and take advantage of funding opportunities.



STAKEHOLDER MEETING

The following needs were identified:



Housing issues were specifically excluded from this stakeholder discussion as Delta is undertaking a separate consultations to inform its housing strategy; however, the critical importance of affordable housing was acknowledged by all participants.



Lack of knowledge and awareness of what services are available; need to break silos, work collaboratively to reduce competition for funding and grants. Need for accurate data collection/baseline of services; Requests to create an online map of resource locations.



Need to improve all forms of sustaining transpiration and improve bus accessibility.



Need for more public engagement opportunities with local residents; more after-school programs; explore inter-generational programs, develop/review guidelines for dementia-friendly communities; would like to see a City of Delta Strategy for Youth



Need for Delta to support an overall mental health strategy and services; need for a community response to overdoses and drug toxicity crisis.



Need for poverty reduction strategy and food waste solutions.



Need to establish closer working relationships with Tsawwassen First Nation and work more closely on joint needs.

MAY 2021: WHAT YOUTH TOLD US

Children and youth are the decision makers of tomorrow and the future of our communities. We wanted to make sure that the plan is reflective of the needs of future generations.

In their own words

"I don't like how there are very little activities for kids our age; there is nothing to do here. We are bored."

"I think we could use some things like rollerblading, hangouts for older kids or all ages or like bowling closer to us."

"I also wish there were more job options for kids our age."

"I really love the sense of community we have here in Delta. It truly makes us unique."

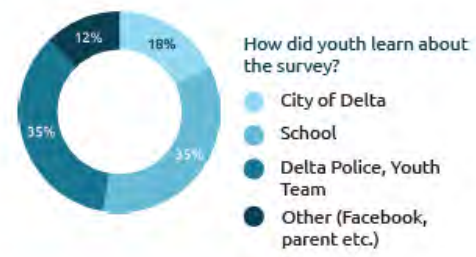
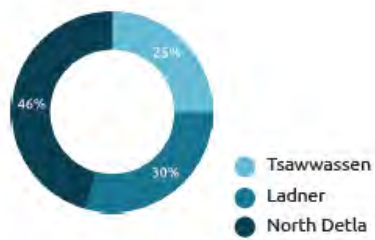
"I feel very safe in Delta. Lots of friends and family here."

"They have many alternative programs for kids struggling with school."

"I like how calm and quiet it is and I like the sports options which are also a part of the school because they are connected."



57 Delta youth (13-19 year old) participated in survey in May 2021



Delta youth want more...

- Fun outdoor public spaces (80.7%)
- Opportunities to learn life skills (61.4%)
- Recreational/sports activities (56%)
- Indoor spaces to get together (50.9%)
- Free counselling services (42%) / Job opportunities (42%)

Source: 2021 City of Delta's Survey with youth.

MARCH 2021: WHAT SERVICE PROVIDERS TOLD US

27

DELTA SERVICE PROVIDERS SERVING CHILDREN & YOUTH PARTICIPATED IN THE MARCH 2021 SURVEY

WHAT IS WORKING WELL

- AGENCIES ARE WORKING TOGETHER
- STRONG COMMUNITY SUPPORT FOR KIDS
- A VARIETY OF SERVICES AVAILABLE
- INNOVATIVE STRATEGIES IN PROGRAMMING, AS A RESULT OF THE PANDEMIC

“We need more mental health and counselling services for youth...”

“Need more multi-language programs in Arabic, Punjabi, Hindi, Cantonese, ...”

“More opportunities for families to connect with other families”

“More parks that are safe for children to have unsupervised play...”

“More daycare spots, friendly free dog in family places...”

GAPS

- LONG WAIT LISTS FOR SOME SERVICES
- PERSISTENT SILOS
- LANGUAGE & CULTURE SPECIFIC PROGRAMS
- YOUTH SERVICES

THE MOST UNDERSERVED

- NORTH DELTA WAS IDENTIFIED AS THE MOST UNDERSERVED AREA FOR CHILDREN AND YOUTH IN DELTA
- TEENAGERS (13-15 YEAR OLD), YOUTH (16-18 YEAR OLD) AND YOUNG ADULTS (19-22 YEAR OLD) WERE IDENTIFIED AS TOP 3 UNDERSERVED GROUPS IN DELTA

PHASE 2 PUBLIC ENGAGEMENT*

1

To share the findings from the Phase 1 SAP public engagement processes that informed the draft SAP for Delta.

80,000	Delta residents reached, including:
34,400	through printed media
29,000	through social media
10,000	students and parents through Delta School District
1,300	Let's Talk Delta SAP webpage visits
260	SAP video views
420	documents downloaded
200	newcomers through Delta School District e-newsletter

**Numbers are estimated and rounded.*

2

To obtain input from Delta residents and community partners on the City's proposed social action strategies and goals.

750	Delta residents/community partners provided input
480	SAP survey participants
150	people involved in SAP public engagement events
8	SAP ideas submitted
11	SAP public engagement events, including presentations and focus groups with the following:
	<ul style="list-style-type: none">• Climate Action and Community Liveability Advisory Committee• Delta Parks and Recreation Commission• Mayor's Task Force on Diversity Inclusion and Anti-Racism• Delta Mobility and Accessibility Committee• End the Stigma partnership group• Delta Homelessness Committee• Delta Children and Youth Committee• Delta Organizing Against Racism and Hate• Sessions with faith-based groups, settlement agencies and seniors

3

To help to prioritize the City's actions in advancing social development priorities in the next five years.

SAP Survey Questions:

1. What do you love about Delta?
2. What are the top three challenges related to living, working, and playing in Delta?
3. Check top 3 ideas from the list below:
 - To increase free food resources in Delta
 - To improve access to services to unhoused vulnerable population
 - To improve community connections
 - To increase services and youth friendly public spaces
 - To improve Delta-based settlement services
 - To empower residents and improve their civic literacy
 - To open a child care site operated by the City of Delta
4. The Social Action Plan for Delta has seven strategic priorities. On a scale of 1 to 5, please identify how urgent you think each of these priorities are for our community.

KEY OBJECTIVES AND PARTICIPATION NUMBERS

4

To ensure that 'seldom-heard' voices (newcomers, immigrants, seniors, children, etc.) are reflected in Delta's SAP.

SAP SURVEY

- Survey was made available in English and Punjabi in recreation/senior centres and libraries
- **262** seniors responded
- **97** survey respondents are immigrants
- **55** respondents reported having some health impairment or disability
- **10** respondents self-identified as Indigenous

YOUTH

- A Toolkit for Delta Educators to engage students was developed with SFU students and distributed to all Delta schools
- **200** students engaged at the Delta Youth Leadership Forum | *April 2022*

DELTA POVERTY REDUCTION NEEDS ASSESSMENT *Fall 2021*

- **150** Delta residents with lived experience of poverty engaged
- **18** newcomers engaged in focus groups
- **10** people with disabilities engaged in a focus group

ROOTS OF HOMELESSNESS IN DELTA STUDY *Winter-Spring 2022*

- **50** Delta residents with lived experience of homelessness engaged

5

To utilize the Phase 2 public engagement as a stepping stone for mobilization and activation of community and inter-departmental partnerships to advance Delta's SAP goals.



HEALTHY DELTA: POVERTY & FOOD SECURITY

Fall 2021- Winter 2022

- **18** community partners participated on the Delta Poverty Reduction Steering Committee and engaged in Delta's funding proposal to UBCM to address poverty and food insecurity in Delta



CITY OF DELTA - LEADING THE CHANGE

2021-2022

- **8** community departments engaged on the Delta Social Planning Working Group



HOUSING & CARING FOR DELTA

Spring 2022

- **10+** community partners engaged in Delta's funding application to address homelessness in Delta



HEALTHY DELTA: MENTAL HEALTH & SUBSTANCE USE

2021-2022

- End the Stigma Delta Community Forum - a collaboration between the City, Fraser Health, Tsawwassen First Nation, Delta Fire Department, Delta School District and Delta Police Department



THRIVING CHILDREN & YOUTH

Spring 2022

- Delta Youth Leadership Forum – a collaboration between the DSD, DPD and the City.

PHASE 2 | SURVEY FINDINGS

SAP Survey: Quick Summary

Opened on February 23, 2022
Closed on May 1, 2022

476 total responses
4 key questions to identify priorities
10 demographic / other comments questions

“Very much appreciate our DPD [police] and fire departments. Appreciate the good communication, including on social media, from our local government.”

~Delta resident

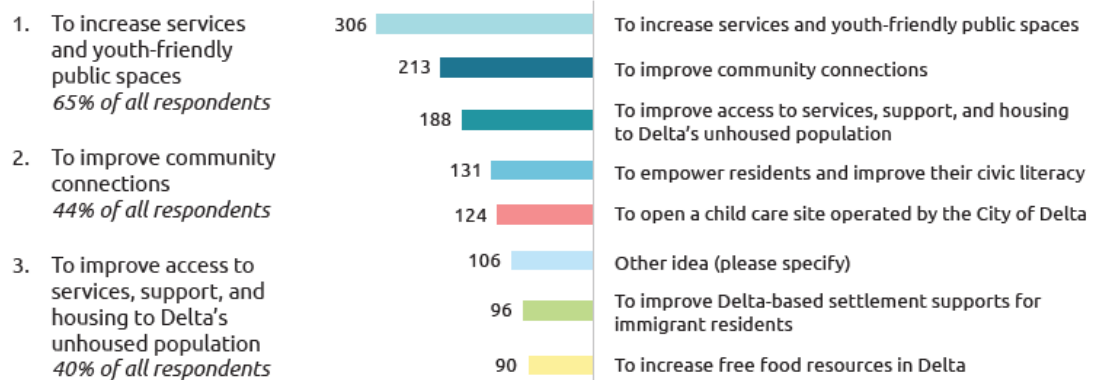
1. What do we love about Delta?*

- **Community Character** (small town, friendly, open spaces, great community to raise kids)
- **Natural assets** (weather, farms, greenspaces, parks, beaches, ocean)
- **City Attributes and Services** (close to airport, highways, and other urban centres, feeling safe, great local businesses, low taxes, free parking, City listens to residents, 911 no call too small)
- **Amenities** (walking and cycling opportunities, rec centres, senior supports / centres, good schools, etc.)

2. What are key community challenges in Delta?*

- **City and Planning Challenges** (development, city initiatives, environmental concerns, port expansion)
- **Public Transit & Transportation Infrastructure** (the Tunnel, lack of parking, traffic, road repair needed, commuting, public transportation)
- **Recreation, Business and Entertainment** (lack of development in business core, limited shopping, outdated)
- **Affordability and Housing** (cost to rent too high, unable to purchase homes, cost of living, access to recreational activities)

3. Top Three Community Priorities: Building a More Inclusive and Healthy Delta



SOCIAL ACTION PLAN SURVEY: WINTER-SPRING 2022

4. Social Action Plan by Level of Urgency

7 out of 10 identified a youth friendly city and safe and resilient community as a top priority.

2022 SAP Survey: Responses by 7 Strategic Directions				
Strategic Direction	High Urgency	Urgent	Total	%
City of Delta – Leading the Change	61	168	229	48%
Healthy Delta	117	172	289	61%
Thriving Children and Youth	158	179	337	71%
Safe and Resilient Delta	136	198	334	70%
Active and Engaged Seniors	117	201	318	67%
Housing and Caring for Delta	149	148	297	62%
Inclusive and Accessible Delta	66	160	226	47%

Priority areas in the survey change depending on who is responding:

8 out of 10 immigrant survey respondents or 77% of North Delta respondents suggested that building a safe and resilient Delta was their top priority (compared to 70% for all respondents)

53% of immigrant respondents suggested that recognizing and celebrating our differences was their top priority (compared to 47% for all respondents)

8 out of 10 of survey respondents who self-reported having some kind of health issue or disability suggested that improving overall community health and access to housing for vulnerable populations (84% and 82%) were their top priorities (compared to 61% and 62% for all respondents)

**Open-ended questions were categorized for key themes.*

Other Ideas:

- Encouraging to build below market, rental housing.
- Developing a campaign to bring more doctors.
- Addressing racism in the community and building more compassion and cultural awareness.

“Attracting more employers would increase the number of local employment opportunities and may decrease traffic congestion.”

~Delta resident

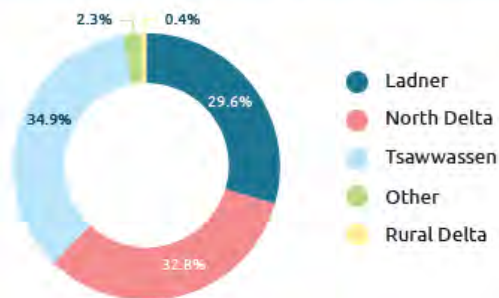
“Town centres feel deserted in the evenings. We need to do more to bring people into these places for added vibrancy and small business.”

~Delta resident

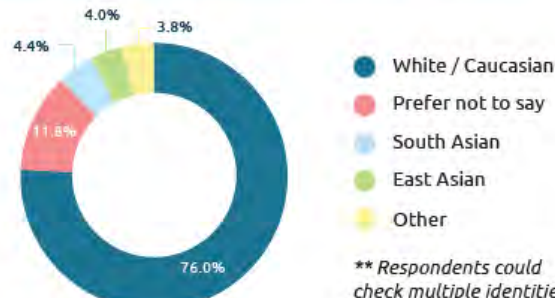
PHASE 2 | WHO PARTICIPATED IN SAP SURVEY

About SAP Survey: Who Participated

SAP Survey Responses by Delta Community

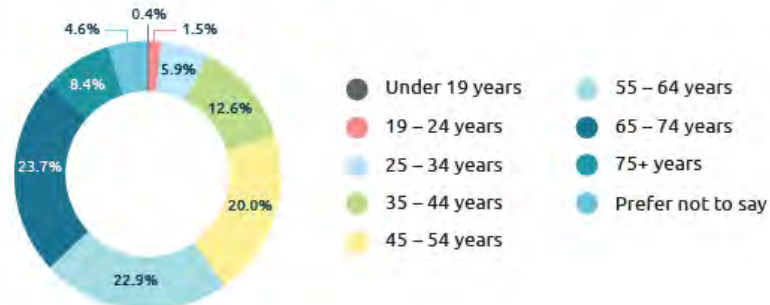


SAP Survey Responses by Cultural Background**



** Respondents could check multiple identities.

SAP Survey Responses by Age



“Delta residents cover a very wide range of incomes and we should be able to support the vulnerable among us, such as those who are struggling to integrate, cope with severe health issues, manage on low incomes.”

~Delta resident

PHASE 2 | KEY THEMES FROM ENGAGEMENT EVENTS

What did we learn from public engagement events?

- **City's Role:** The City has shown true leadership in addressing social issues in Delta, but it can do a better job at highlighting its role in improving community social wellbeing.
- **Housing:** The City can play a more prominent role in addressing the housing crisis in Delta and increasing the affordable rental housing stock.
- **Service Delivery Model:** There are significant gaps in services to address the needs of youth, seniors and immigrants in Delta; new models of service delivery to support these groups should be explored.
- **Poverty & Food Insecurity:** There are over 10,000 residents who live below the poverty line in Delta and who require various supports, including access to nutritious food. Many vulnerable residents live in North Delta and would benefit from a made-in-Delta food hub that provides emergency food supports and community programming, like community kitchens, food exchange, food literacy, etc.
- **Actions vs. Talk:** There are many community planning tables in Delta and a more strategic, action-oriented and upstream approach is needed to address city-wide issues; the City can play a more prominent role in this process.

"We have funding to serve Delta youth but because we do not have space in Delta, youth have to come to our offices in Surrey."

~Community partner

"We appreciate the opportunity to provide our input in an open format of this information session. We would like to have more opportunities to connect with other residents and hear their thoughts."

~Delta resident

PHASE 2 | LET'S TALK DELTA

Social Action Plan for Delta - Phase 2 Update

Public engagement process - Phase 2 for this project has concluded. A final draft Delta Social Action Plan will be presented to Council in the fall of 2022.

Why update Delta's Social Action Plan

On December 6, 2021, an updated draft 2022-2027 Social Action Plan for Delta was presented to Council and staff was directed to launch Phase 2 of public engagement with the goal of engaging Delta residents and community partners and encouraging them to submit their feedback regarding the City's proposed Social Action Plan strategies and goals. Social Action Plan for Delta.

Key facts about Delta's Social Action Plan

- The Social Action Plan for Delta is community-driven plan and its implementation will require a robust collaboration between various levels of government, community organizations and residents.
- The pandemic continues to highlight significant inequities that have existed in our society for many decades and Delta's Social Action Plan aims to address these inequities, hence the working title of the Social Action Plan - through the establishment of Mobilizing and Driving Equity in Delta (MADe) in Delta.
- Delta's draft 2022-2027 Social Action Plan identifies seven strategic priorities. Each section of the Social Action Plan provides details about why this theme is important for Delta, what community assets/challenges exist, and what the City has learned from initial consultations on each priority:
 - City of Delta - Leading the Change
 - Healthy Delta
 - Thriving Children and Youth
 - Safe and Resilient Delta
 - Active and Engaged Seniors
 - Housing and Carries For Delta
 - Inclusive and Accessible Delta

Key Documents

- Full Report: Draft 2022-2027 SAP for Delta (3.85 MB) (pdf)
- Council Report: A Social Action Plan for Delta 2022-2027
- Council Report, Social Planning Stakeholder Meeting (1.37 MB) (pdf)
- 2022-2027 Social Action Plan Background (48 KB) (pdf)

Ideas

about 1 year ago

Have Ideas on how to improve the quality of life for residents in Delta or how to support particular resident groups? Share your ideas here and turn them into calls for action!

You can also vote and help us identify the most effective ideas. It is very easy to do. Review the ideas submitted below and vote by clicking on the heart icon.

To add your idea
[Sign In / Register](#)

Sean
about 1 year ago

Build Outdoor Calisthenics parks

Pull up bars, dip bars Etc...
Exercise outdoors!

0 Comment 0

JuanAnes
about 1 year ago

vote, let people to have a voice

allow people to veto through popular vote any new law or bylaw brought forward. make bidding processes for new

0 Comment 0

James.geh
about 1 year ago

Build Robust AAA bike infrastructure between existing Community points of interest [Commercial areas, Schools, Transit nodes, etc.]

0 Comment 3

JuanAnes
about 1 year ago

stinky tsawwassen ladner

remove the composting facility from tsawwassen, send it far into the mountains. It alters wildlife and the amount of birds, seals and tracks.

0 Comment 0

NickolaWelly
about 1 year ago

All Weather Track in Ladner

Ladner Residents need an All weather track surface to safely stay active within our community. The current track surface in Delta's Secondary is

0 Comment 1

Other Ways to Participate

22 Feb 2022

Stay 'in the know' and subscribe to receive updates on what the City and community partners are doing to improve the quality of life of all residents in Delta. Send an email to socialplanning@delta.ca if you would like to be receive updates about social planning initiatives and SAP progress reports.

There are various ways to participate and provide your input on Delta's draft Social Action Plan and you can attend one of the virtual meetings, information session or focus groups. Please email socialplanning@delta.ca if you would like to attend.

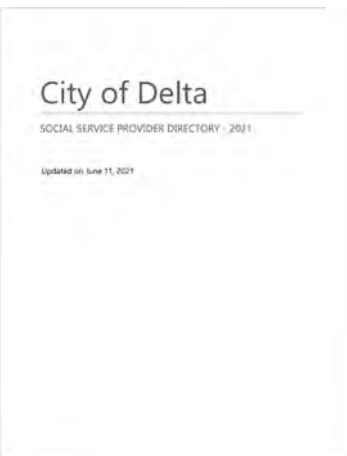
Information session:

- April 19:** SAP Update Information Session with residents (open to all residents) [Register](#)

Focus groups:

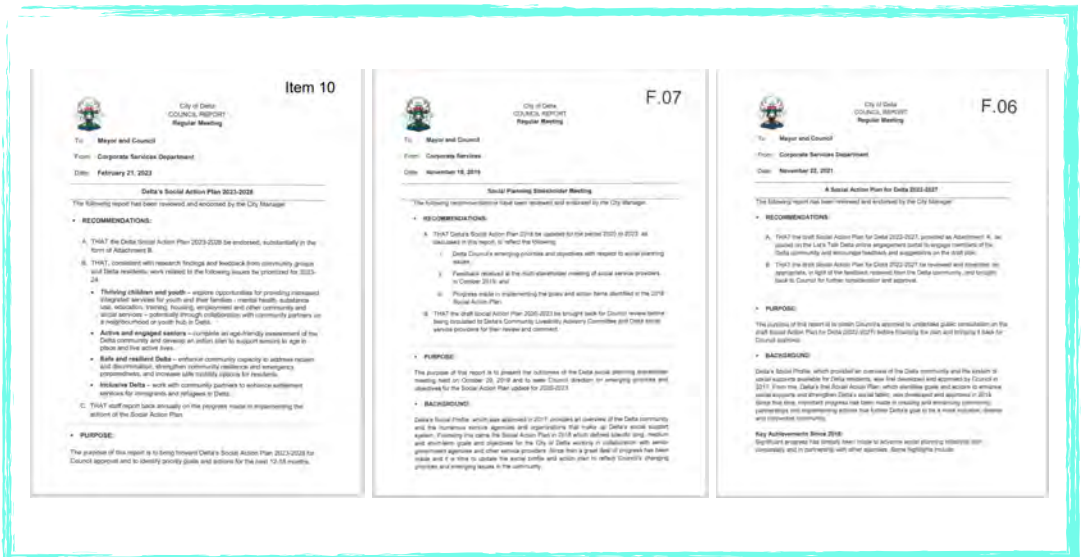
- March:** Agencies serving seniors: a focus group (open to agencies and senior residents)
- March:** Focus group with immigrants (open to immigrant residents)
- April:** Faith-based groups: a focus group (open to representatives of faith-based groups, churches, etc.)

OTHER CONSULTATION PROCESSES



The Plan was informed through various studies and newly-adopted municipal plans (Delta's Housing Action Plan) as well through concurrent social planning community consultation processes (Poverty Reduction Needs Assessment, Roots of Homelessness in Delta). The City also partnered with UBC, SFU and Langara College to conduct social planning studies in Delta engaging over 60 students in 2020-2023.

Progress on the SAP update was provided to Council regularly through Council Reports and Social Planning memos.



PHASE 2 | ENGAGING YOUTH IN PARTNERSHIP WITH DSD



**LEARN
DREAM
ENGAGE**

A GUIDE FOR DELTA EDUCATORS

Engaging students into the Delta Social Action Plan Update
March, 2022

The guide was developed in collaboration between the City of Delta and Delta School District educators with support of SFU students.



DREAM

1. Come to Delta

- How can we attract people to come to Delta?
- What can the city provide to them?
- What makes it enticing compared to other cities?

- Create an advertisement/poster encouraging people to come to move to Delta.
- Draw or make a collage of what a city of your dreams looks like and can offer.

Example Curricular Connections

English Language Arts, Grade 2/3
Curiosity and wonder lead us to new discoveries about ourselves and the world around us.

Teacher/Students:
Take a photo of posters and send them to socialplanning@delta.ca



Racism &
I. Trauma
Themes:
• Asking people about their race in a respectful manner.
• More responsibility from racists to address their racism.
• How your family deals with trauma & how it affects you. (Home and conditioning)



ACKNOWLEDGEMENTS

The City of Delta would like to acknowledge the time and commitment of our community partners and staff who provided their input and guided the development of the 2023-2028 Social Action Plan for Delta.

The following organizations and public agencies have provided their input either through surveys, focus groups, community partner meetings or individual interviews with the Corporate Social Planner.

Addiction Recovery Society
 Azure Place – Delta Transition House
 BC Housing
 Boys & Girls Clubs – Delta
 Canadian Federation of University Women
 Canadian Mental Health
 Centre for Child Development
 Childcare OPTIONS Resource and Referral
 Dan's Legacy Foundation
 Deltassist
 Delta Children and Youth Committee
 Delta Community Action Team
 Delta Community Foundation
 Delta Community Living Society
 Delta Division of Family Practice
 Delta Food Coalition
 Delta Homelessness Task Force
 Delta Housing Be Mine Society

Delta Literacy
 Delta Opposes Violence Everywhere (DOVE)
 Delta Police
 Delta School District
 Delta Seniors Planning Table
 Delta Spoke (OARH)
 DiverseCity
 Earthwise Society
 Faith-based groups and churches
 Fraser Health Authorities
 Fraser Valley Region Libraries
 Homelessness Services
 Association of BC
 Human Early Learning Partnership (HELP)
 ISSofBC
 Kids Sport Delta
 KinVillage
 Ladner United Church – Delta Extreme Weather
 Shelter Working Group

Little House Alcohol & Drug Options Community Resources
 Mayor's Task Force on Diversity, Inclusion and Anti-racism
 Mayor's Youth Council
 Ministry of Children and Family Development
 M.O.S.A.I.C.
 Northside Community Church – North Delta Food Depot
 Pacific Community Resources
 Phoenix Society
 REACH
 SOURCES Community Resources Centres
 Surrey Food Bank
 Surrey-North Delta Division of Family Practice
 United Way of the Lower Mainland

Members of the Delta Social Planning Working Group:

Climate Action & Environment	Erin Clement, Senior Environmental Officer
Communications	Lauren Munden, Communications Advisor
Community Planning & Development	Rachael Ward, Planner Jeremy Keating, Planner
Engineering	Danielle Werner, Communications Assistant

Fire & Emergency Services	Dave Ayton, Deputy Chief Emergency Program Coordinator
Parks, Recreation & Culture	Judi Stene, Deputy Director
Police	Kim Campbell, Inspector
Property Use & Compliance	Christine Moffat, Senior Bylaw
Social Planning	Olga Shcherbyna, Corporate Social Planner



Delta 

Appendices

Appendix A: Youth Survey Questions

Questions Responses **57** Settings

Youth in Delta

The City of Delta is updating its 2018 Social Action Plan. This municipal plan identifies community needs and key directions and actions for the City and community partners to address these needs. As a part of updating this plan we would like to hear from youth about how to make Delta a more youth friendly city. The survey should not take more than 7-10 minutes. It will close on March 26, 2021.

1. What do you like the most about Delta? (Try not to overthink it, write whatever comes to mind).

Long answer text

2. What do you like the least about Delta? (Be honest, it is your opportunity to shine some light on what is missing, what is not working).

Long answer text

3. Let's dream. If you had all the powers, what would you like to change/add in Delta, so that this community was a more welcoming and fun place for youth? *

Long answer text

4. What additional services/programs would you like to see in Delta to make it a more youth-friendly city? Select your top five (5).






Checkboxes

- More fun outdoor public spaces ×
- More indoor spaces to get together ×
- More free counselling services ×
- More recreational/sports activities for youth ×
- More leadership/volunteering opportunities ×

Appendix A: Youth Survey Questions




- More supports for families with youth ×
- More opportunities to learn life skills ×
- More job opportunities for youth ×
- A youth clinic in Delta with medical and other supports for youth ×
- More programs to connect with other youth ×
- Other... ×
- Add option

|

  Required 

- More supports for families with youth ×
- More opportunities to learn life skills ×
- More job opportunities for youth ×
- A youth clinic in Delta with medical and other supports for youth ×
- More programs to connect with other youth ×
- Other... ×
- Add option

|

  Required 

5. Any other comments you would like to share:

Long answer text

6. Tell us a little bit about yourself. Where do you live in Delta? *

- North Delta
- Tsawwassen
- Ladner
- Rural Delta
- Other...

Appendix A: Youth Survey Questions

7. How old are you? *

- 13-14
- 15-16
- 17-18
- 18+
- Other...

9. How did you learn about this survey?

- City of Delta
- School
- Other...

Appendix B: Service Providers Survey Questions

Questions Responses **27** Settings

Serving Children, Youth and Families in Delta

The City of Delta is updating its 2018 Social Action Plan. This municipal plan identifies community needs and key directions and actions for the City and community partners to address these needs. As a part of updating this plan, we would like to hear from community partners serving children, youth and families in Delta. The survey will close on March 26, 2021, and it should not take more than 15 minutes. All collected information will be shared only in an aggregated format.

1. In your opinion, what is working well in supporting children, youth and families in Delta?

Long answer text

2. In your opinion, what are the most pronounced gaps in serving children, youth and families in Delta?

Long answer text

3. In your opinion, which age groups are most underserved in Delta? (including recreation programming, fun outdoor/family activities, mental health etc.) Please select top three: *

- 0-5 year old
- 6-9 year old
- 10-12 year old
- 13-15 year old
- 16-18 year old
- 19-22 year old
- Other...

Appendix B: Service Providers Survey Questions

4. In your opinion, which geographic area/age group is the most underserved? Please select top two (2).

	Children	Youth
North Delta	<input type="checkbox"/>	<input type="checkbox"/>
Ladner	<input type="checkbox"/>	<input type="checkbox"/>
Tsawwassen	<input type="checkbox"/>	<input type="checkbox"/>

5. In your opinion, what has been the biggest impact of the COVID-19 pandemic on children, youth and families in Delta?

Long answer text

6. Let's dream. If you had all the powers, what would you like to change/add in Delta, so that ^{*} our community was a more welcoming and fun place for children, youth and their families?

Long answer text

7. How can we better support caregivers (parents, grandparents, etc.)?

Long answer text

8. What additional services/programs would you like to see in Delta to make it a more family and children-friendly city?

Long answer text

9. What additional services/programs would you like to see in Delta to make it a more ^{*} YOUTH-friendly city? Select your top five (5).

- More fun outdoor public spaces
- More indoor spaces to get together
- More free counselling services for youth
- More recreational/sports activities for youth
- More leadership/volunteering opportunities for youth
- More supports for families with youth
- More opportunities for youth to learn life skills
- More job opportunities for youth
- A youth clinic in Delta with medical and other supports for youth
- More programs for youth to connect with other youth

Appendix B: Service Providers Survey Questions

10. Anything else you would like to add:

Long answer text

Tell us a little bit about yourself. What population group does your organization serve in Delta? *

Select all that apply.

- 0-5 year old
- 6-9 year old
- 10-12 year old
- 13-15 year old
- 16-18 year old
- 19-22 year old
- Other...

Where do you provide services in Delta. Select all that apply. *

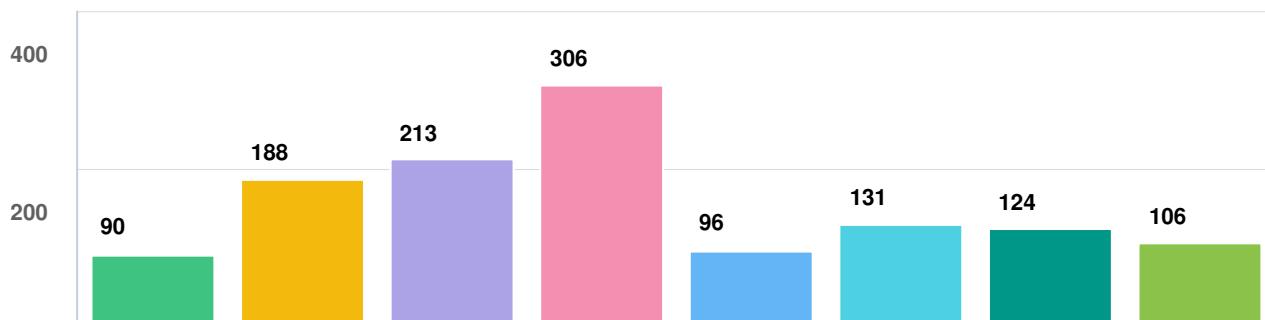
- North Delta
- Tsawwassen
- Ladner

ENGAGEMENT TOOL: SURVEY TOOL

Community Survey on Delta's Draft Social Action Plan

Visitors 831	Contributors 462	CONTRIBUTIONS 476
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In our initial consultations we've heard many great ideas to build a more inclusive and healthy Delta. Which of the followi...



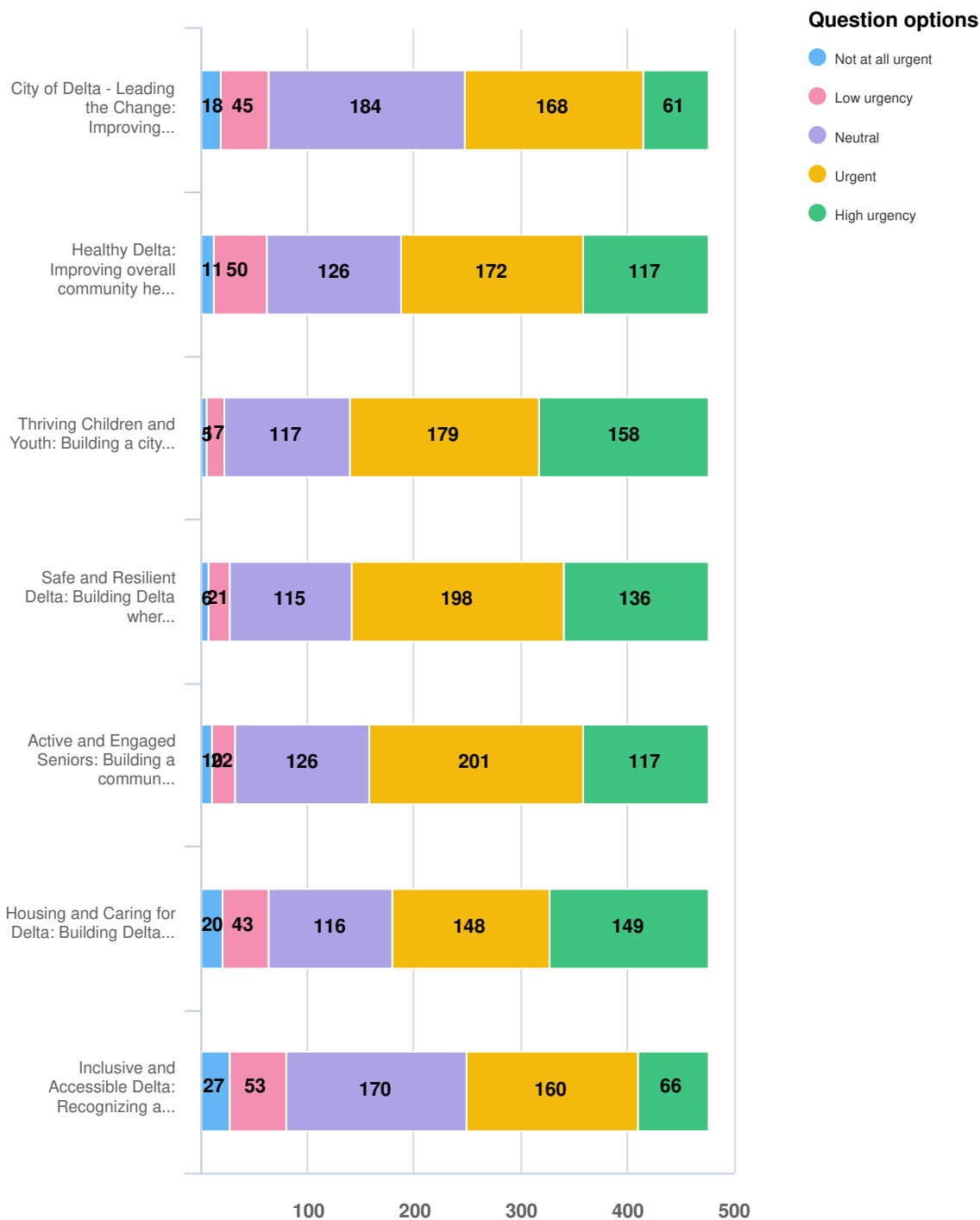
Question options

- To increase free food resources in Delta.
- To improve access to services, support, and housing for Delta's unhoused population.
- To improve community connections
- To increase services and youth-friendly public spaces
- To improve Delta-based settlement supports for immigrant residents.
- To empower residents and improve their civic literacy.
- To open a child care site operated by the City of Delta.
- Other idea (please specify)

Mandatory Question (476 response(s))

Question type: Checkbox Question

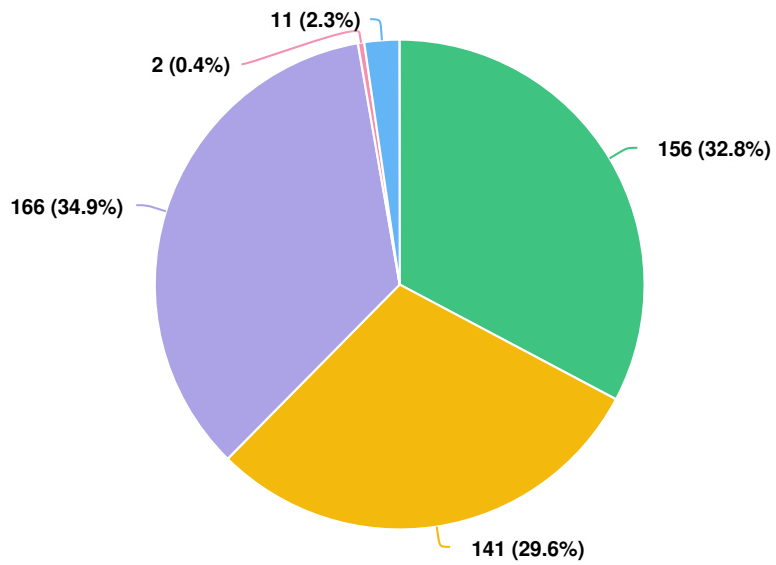
The Social Action Plan for Delta has seven strategic priorities. On a scale of 1 to 5, please identify how urgent you think...



Mandatory Question (476 response(s))

Question type: Likert Question

Which community do you live in?



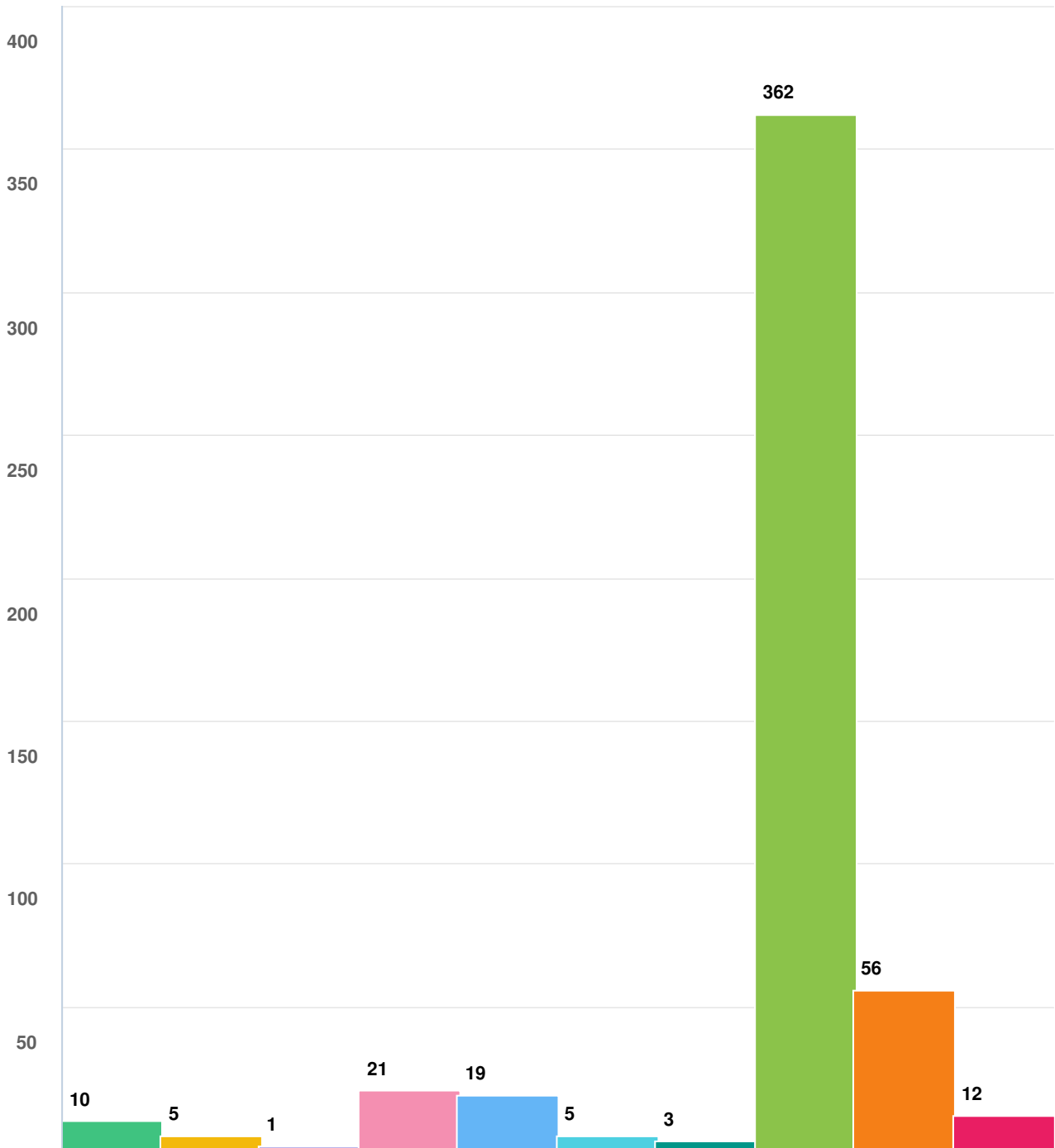
Question options

- Other (please specify)
- Rural Delta
- Tsawwassen
- Ladner
- North Delta

Mandatory Question (476 response(s))

Question type: Radio Button Question

What cultural background/ethnicity do you most closely identify with? Check all that apply.



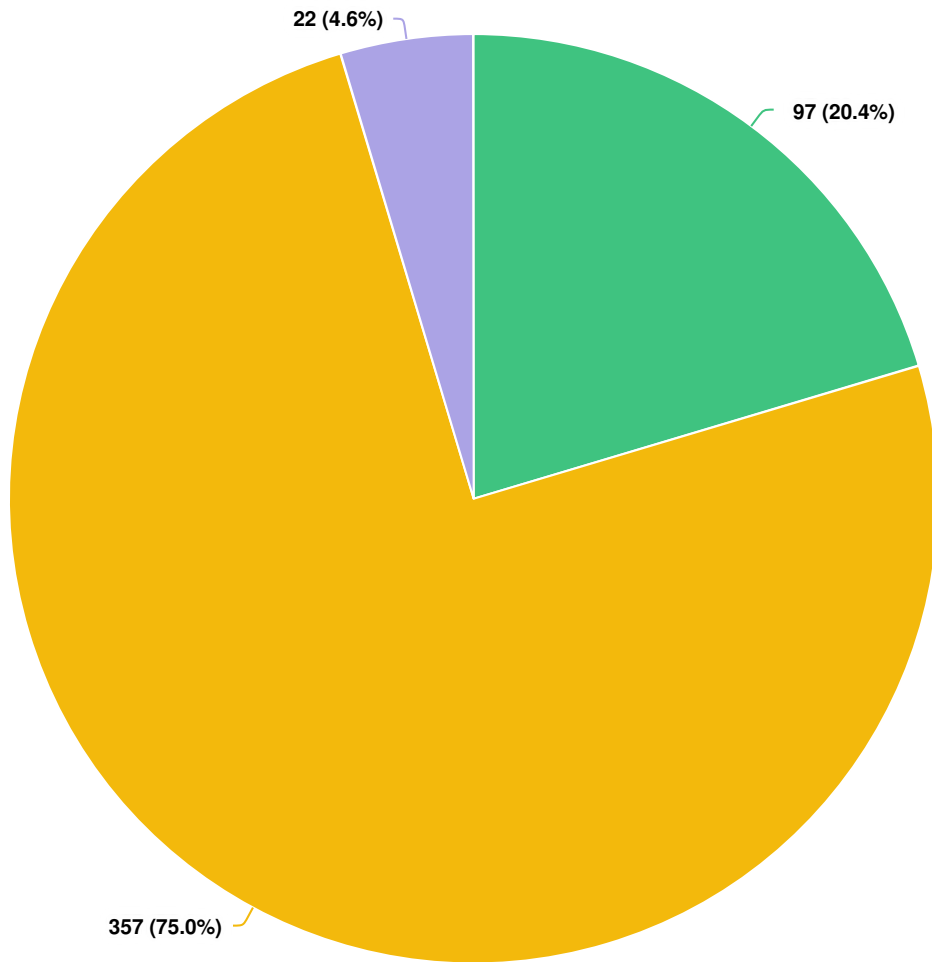
Question options

- Other (please specify)
- Prefer not to say
- White / Caucasian
- Hispanic or Latino
- Middle Eastern
- East Asian
- South Asian
- Pacific Islander
- Black or African descent
- Indigenous: First Nations, Métis, or Inuit

Mandatory Question (476 response(s))

Question type: Checkbox Question

Did you immigrate to Canada?



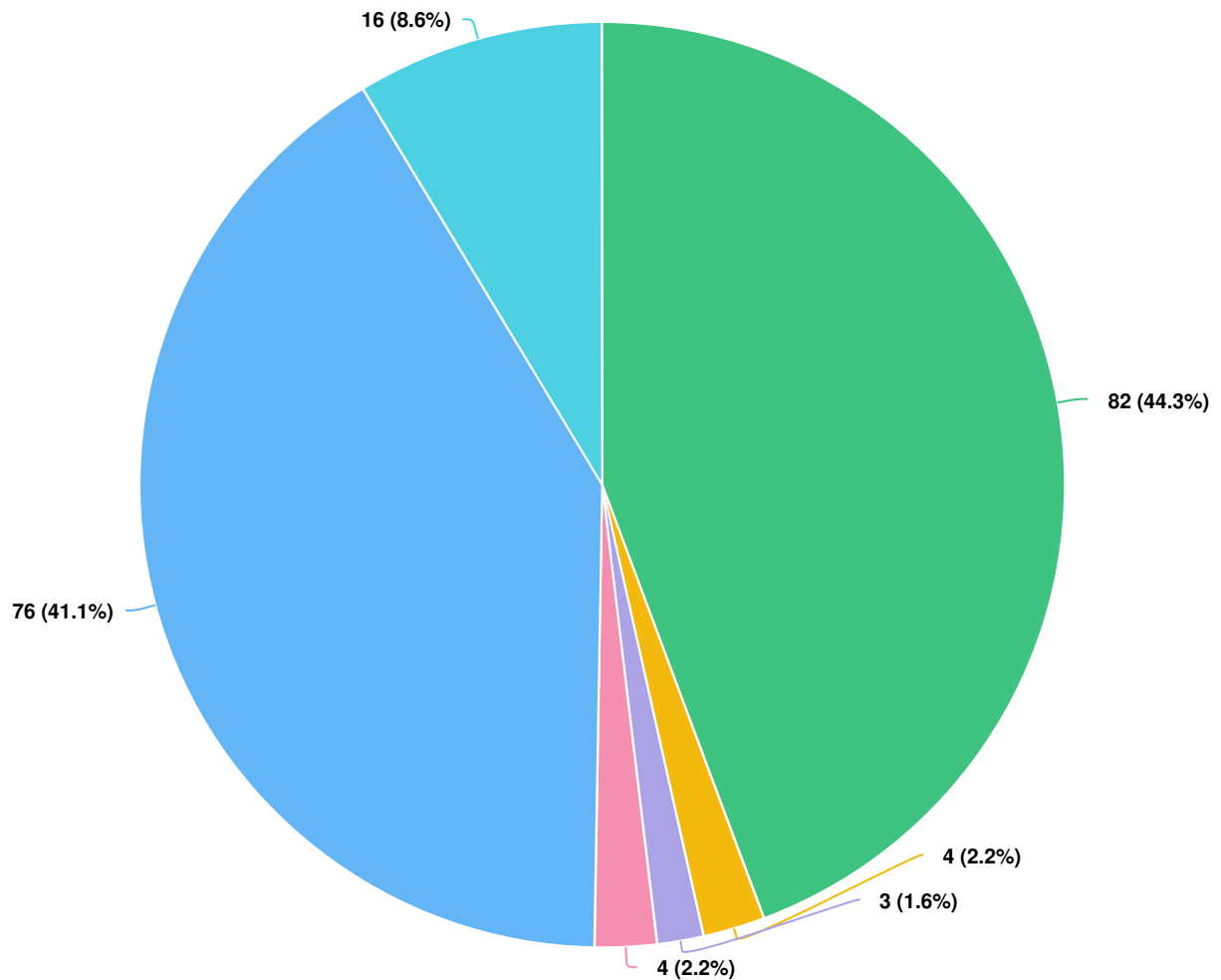
Question options

- Prefer not to say
- No
- Yes

Mandatory Question (476 response(s))

Question type: Radio Button Question

If you answered yes to question 7, how long ago did you immigrate?



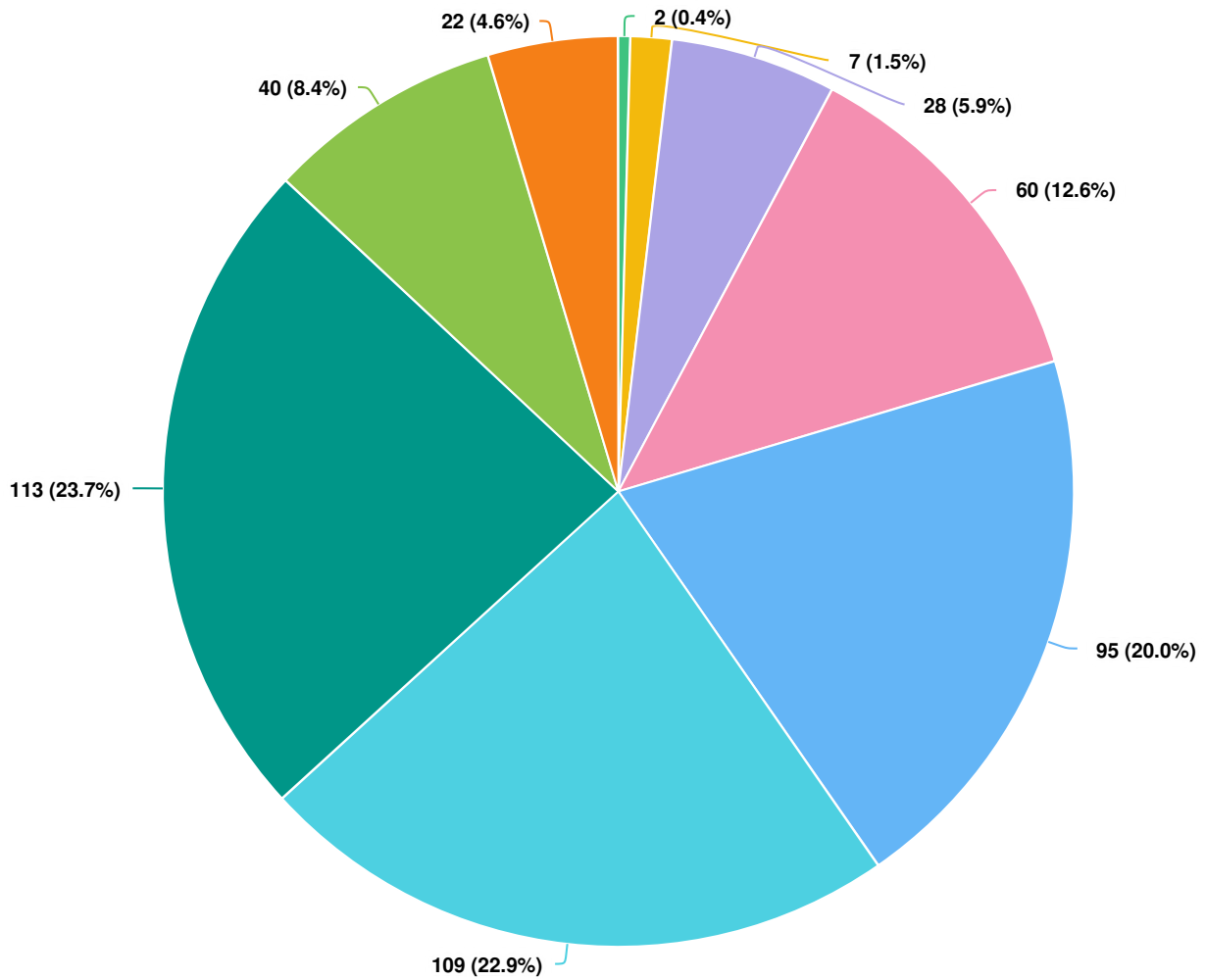
Question options

- Prefer not to say
- 10+ years ago
- 5-10 years ago
- 3-5 years ago
- 1-3 years ago
- I am not a recent immigrant

Optional question (185 response(s), 291 skipped)

Question type: Radio Button Question

What is your age?



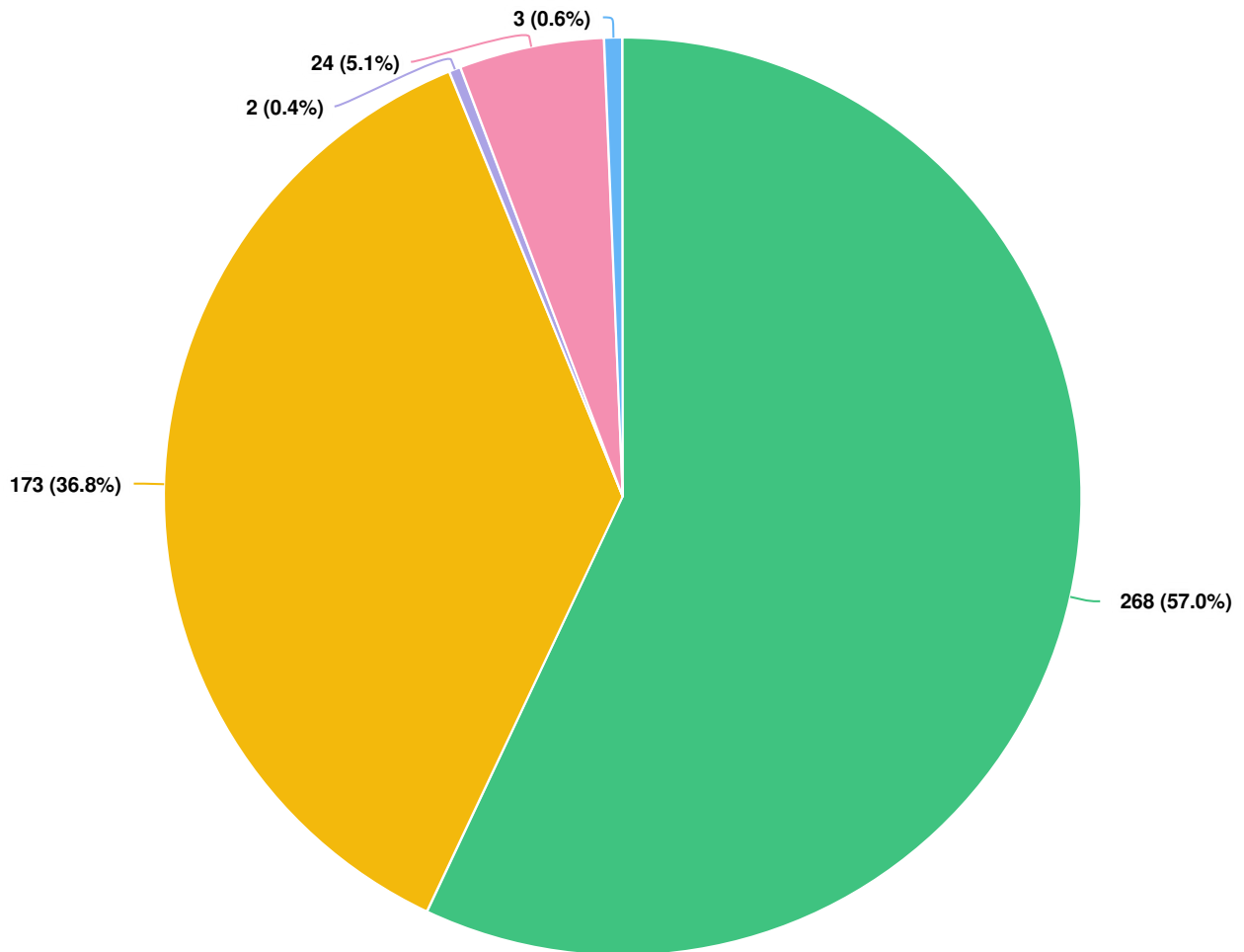
Question options

- Prefer not to say
- 75+ years
- 65-74 years
- 55-64 years
- 45-54 years
- 35-44 years
- 25-34 years
- 19-24 years
- Under 19 years

Mandatory Question (476 response(s))

Question type: Radio Button Question

How do you define your gender?



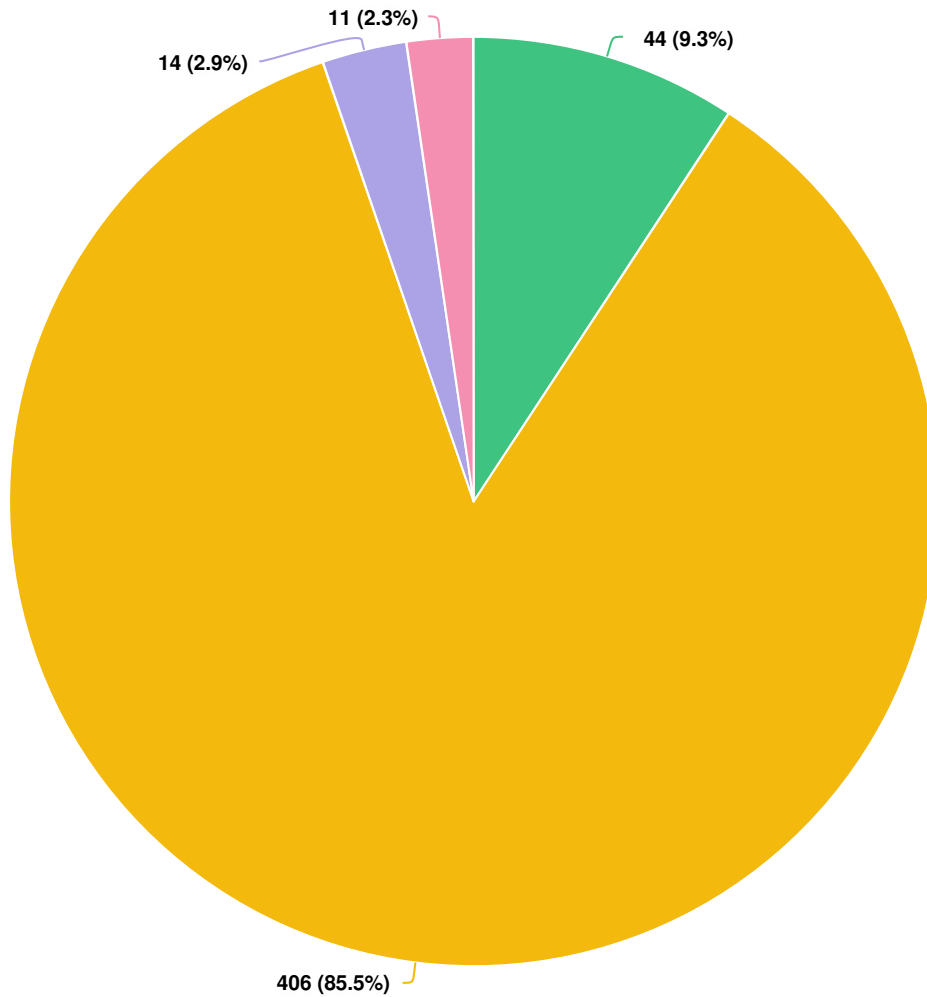
Question options

- Other (please specify)
- Prefer not to say
- Non-binary or gender fluid person
- Man
- Woman

Optional question (470 response(s), 6 skipped)

Question type: Radio Button Question

What best describes your housing situation?



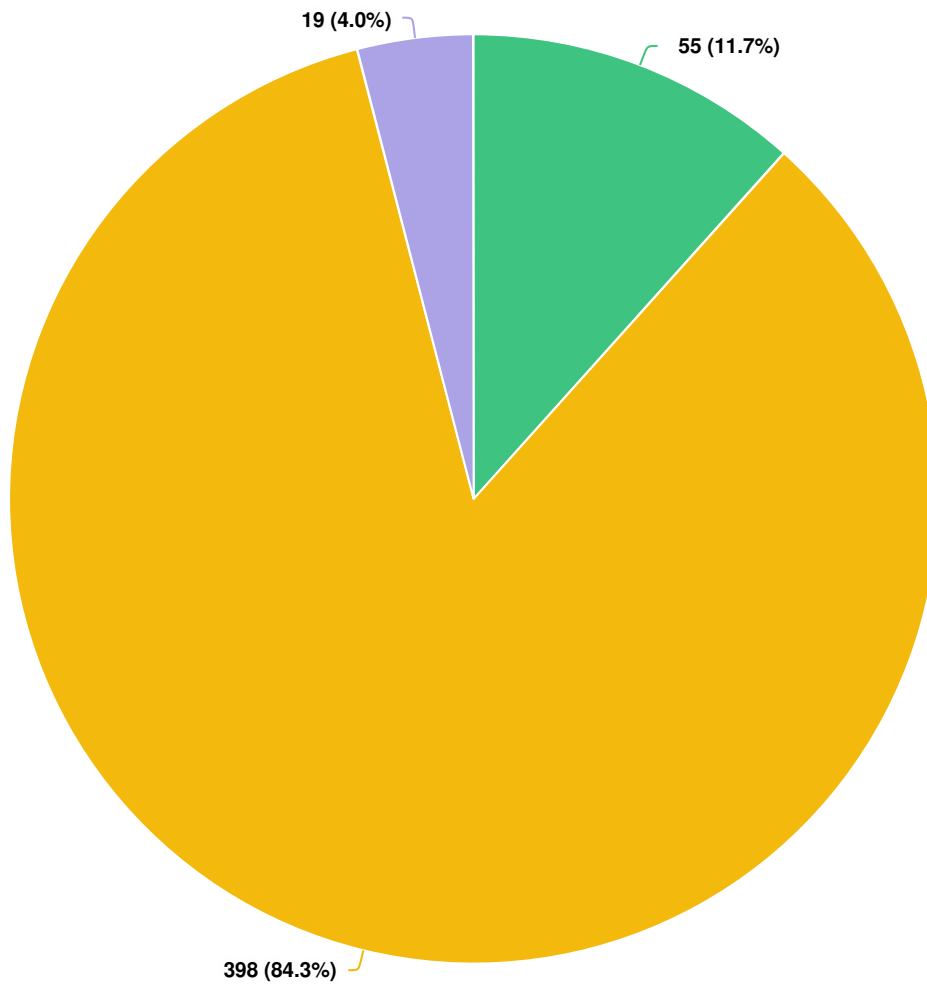
Question options

- Other (please specify)
- Prefer not to say
- Homeowner
- Renter

Optional question (475 response(s), 1 skipped)

Question type: Radio Button Question

Do you have a significant, persistent or recurring mobility, sensory, learning, physical and/or mental health impairment, condition or disability?



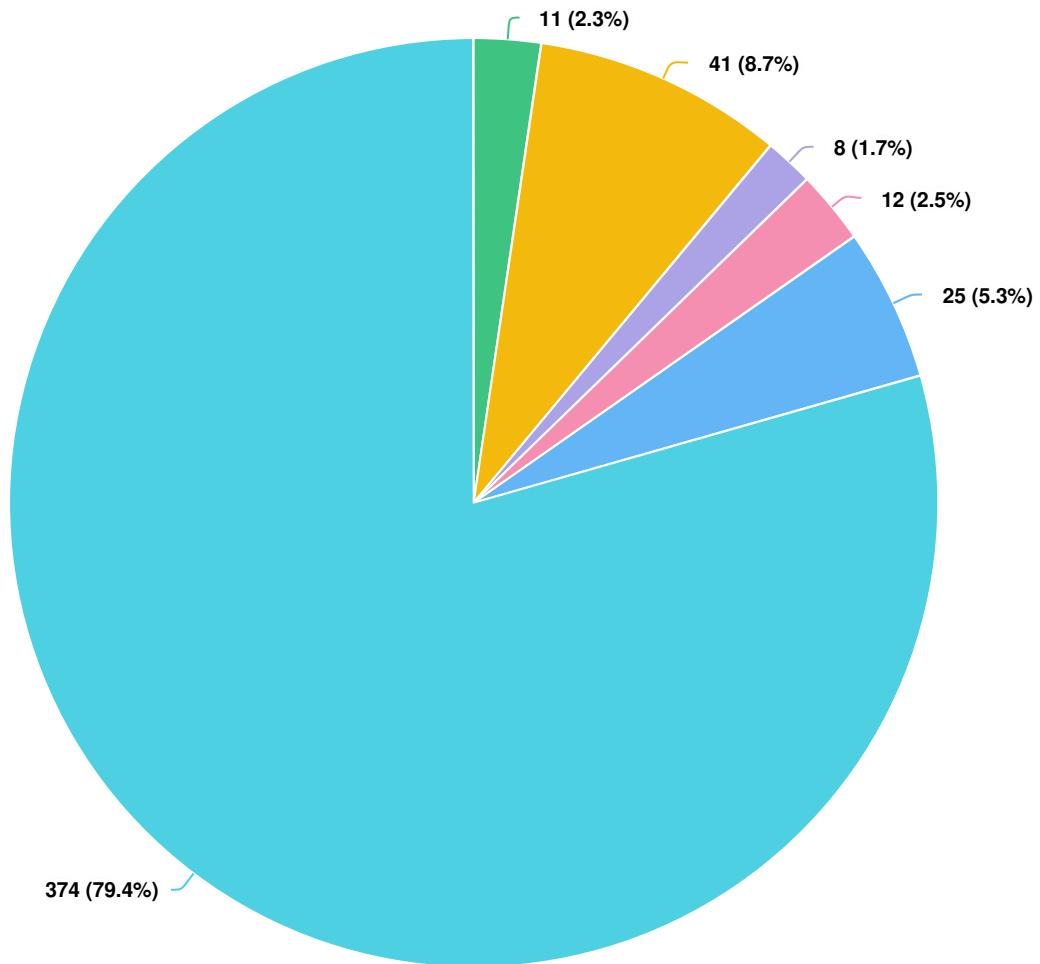
Question options

- Prefer not to say
- No
- Yes

Optional question (472 response(s), 4 skipped)

Question type: Radio Button Question

How did you learn about this survey?

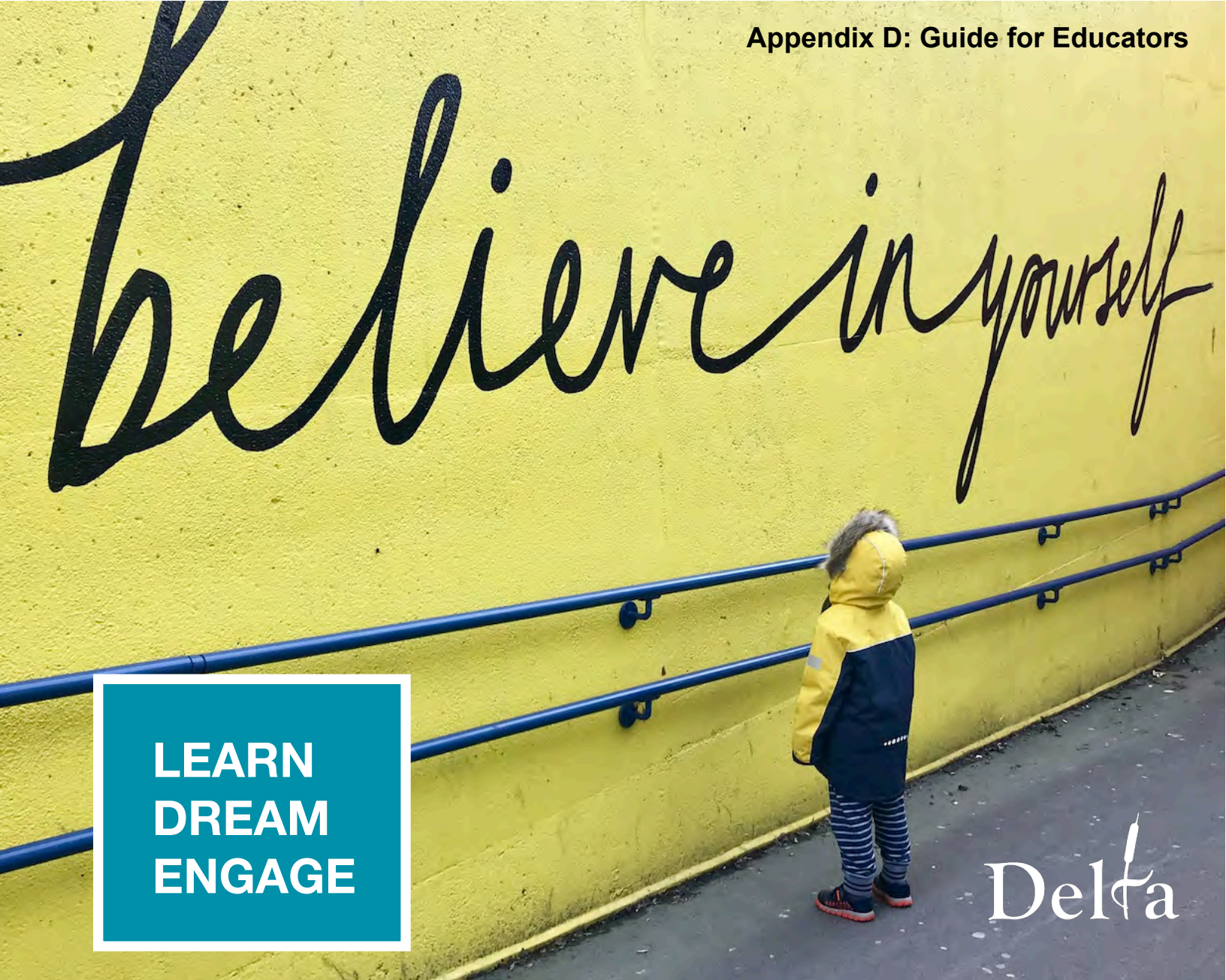


Question options

- Other (please specify)
- Newspaper Ad
- Poster
- Instagram
- Facebook
- Twitter

Optional question (471 response(s), 5 skipped)

Question type: Radio Button Question



**LEARN
DREAM
ENGAGE**

A GUIDE FOR DELTA EDUCATORS

Engaging students into the Delta Social Action Plan Update
March, 2022

The guide was developed in collaboration between the City of Delta and Delta School District educators with support of SFU students.

The City of Delta acknowledges that we are on the shared, traditional, ancestral, and unceded territories of the scəwáθən (Tsawwassen), xwməθkwəy̓ə m (Musqueam), and other Coast Salish Peoples. We extend our appreciation to these First Nations for the opportunity to enjoy this land together.

Who Am I in myself

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The City of Delta is in the process of updating its Social Action Plan. The 5-year Social Action Plan (SAP) for Delta was presented to Council on December 6, 2022. Between February – April 2022, the City is seeking input from residents on a draft plan (SAP – Phase 2 Update).

Children and youth are the decision-makers of tomorrow and the future of our communities.

It is important to make sure that the plan is reflective of the needs of future generations by engaging with children and youth.

Let's Talk Delta - Social Action Plan for Delta

<https://letstalk.delta.ca/socialactionplan>

An updated Social Action Plan for Delta will provide the City with a better understanding of community needs, pressures and gaps in service provision. It is also an opportunity to recognize community assets and identify key social planning priorities and actions to make Delta a more inclusive and healthy community. Additionally, an updated social action plan will assist in understanding the impacts of the COVID-19 pandemic on our community and systemic and emerging challenges faced by the City.



Overview: HOW?

The City of Delta partnered with teachers and administrators from Delta School District (DSD) and SFU students to develop a toolkit to support DSD educators in engaging K-12 students in the classroom to participate in the SAP –Phase 2 Update. Proposed engagement activities are focused on the key themes identified in SAP – Mobilizing and Driving Equity in Delta. The following types of activities were identified:

LEARN

Learn about the reasons for and the processes behind municipal planning. What is a SAP? Why do we need an SAP? How are SAPs made? How is Delta equitable or inequitable? Physically? Culturally/Age-wise?

DREAM

Reflect creatively and critically to imagine an equitable future city. What would a more equitable Delta look like and feel like?

ENGAGE

Think critically about the SAP and offer feedback. What do you like and dislike about the **draft** SAP? What is missing from the **draft** SAP? (Focus on the Strategic Priority 3: Thriving Children and Youth <https://letstalk.delta.ca/socialactionplan>)

RESOURCES

For *Dreaming* and *Engaging* activities in class, educators can use the resources developed by Delta School District to help students make decisions in groups.

The Decision Playbook – Make Thoughtful Decisions. Here's how. (deltalearns.ca)

Some of the proposed activities will be applicable for elementary school students while others are more suitable for more senior students in high school (Social Justice, Law Studies, Political Studies, Human Geography, Social Studies 11).

HOW CAN TEACHERS & STUDENTS SHARE THE RESULTS WITH THE CITY?

Send pictures, photos of drawings, essays and summaries to socialplanning@delta.ca.

LEGEND

Activity and
Suggested Age Group



Elementary
School



Middle
School



High
School



LEARN

1. What is equity?

What is equity?



As a class discuss what equity is:

- How is it different from **equality**?
- What are some synonyms of **equity**?

Draw what equity looks like



- Using a **venn diagram** to compare and contrast equity and equality
- Using images to indicate the differences between equity and equality

Example:

<https://interactioninstitute.org/illustrating-equality-vs-equity/>

Observe what equity looks like



- Walk around the neighbourhoods/ parks, malls to determine inequalities. Discuss as a class. Go outside and explore the school grounds and the street our school is on. What would make the school grounds feel fair for everyone in our school?
- Write about what you noticed.
- How can these neighbourhoods/parks/malls be improved for different age groups?

Think critically about the SAP and offer feedback. What do you like and dislike about the draft SAP? What is missing from the draft SAP? (Focus on the Strategic Priority 3: Thriving Children and Youth)

<https://letstalk.delta.ca/socialactionplan>

Teacher/Students:

Take a photo of drawings and summaries, and send them to socialplanning@delta.ca

Example Curricular Connections

Urban Studies, Grade 12

Understanding how urban planning decisions and other government policies can dramatically affect the overall quality of life in cities.





LEARN

2. Why develop Social Plans?

Watch a video

Watch a video explaining why local governments are developing social plans.

<https://letstalk.delta.ca/socialactionplan>

Discuss what was learned

Ask students to reflect on the video. Allow students to write or draw for at least 15 minutes.

- What did you learn from watching this video?
- Why is it important to have plans?
- What can cities do to improve quality of life?
- What could be outside of the city's mandate?

Teacher/Students:

Take a photo of drawings and summaries and send them to socialplanning@delta.ca

Example
Curricular
Connections

Social Studies 11 & Political Studies 12

Understanding how political decisions are made is critical to being an informed and engaged citizen.

Social Action Plan for Delta – Phase 2 Update





LEARN

3. What is a healthy community?

Discuss Healthy Communities

- Our communities are diverse and made of individuals who have a lot in common.
 - We shape the local environment and the environment shapes who we are and how we live.
 - Understanding our rights, roles, and responsibilities is important for building strong communities.
 - Healthy communities **recognize and respect** the diversity of individuals and care for the local environment.
 - **Access** to quality education, health care, nutrition and safe housing for everyone is critical for thriving communities.
- ▶ Ask student for evidence (anecdotes, observations, etc.) that demonstrate or refute the accuracy of each statement.
 - ▶ Discuss what might be done by the city and citizens to ensure these characteristics of a healthy community apply to Delta.
 - ▶ Encourage students to connect with their parents and seek insight on what possible improvements both students and parents may want to change and improve.

Teacher/Students:

Send a brief summary of discussion to socialplanning@delta.ca.

Who do we want in our city?

DREAM

1. Come to Delta



- ❑ How can we attract people to come to Delta?
- ❑ What can the city provide to them?
- ❑ What makes it enticing compared to other cities?

- Create an advertisement/poster encouraging people to come to move to Delta.
- Draw or make a collage of what a city of your dreams looks like and can offer.

Example Curricular Connections

English Language Arts, Grade 2/3
Curiosity and wonder lead us to new discoveries about ourselves and the world around us.

Teacher/Students:
Take a photo of posters and send them to socialplanning@delta.ca



DREAM

2. Everyone is a Planner

Design a new city

- Build a model of the future City of Delta
- How would you design a future Delta?
- What kind of amenities will you add to future Delta?

Example Curricular Connections

Applied Design, Skills, and Technologies, K-3

Designs grow out of natural curiosity. *Creating and Innovating activities may be fun, ... solve a problem, be a form of self-expression, or provide a new perspective that influences the way people think or act.*

Write a story/essay

- What will your dream city look like? Imagine that Delta is your dream city.
- What your life could be like in 20-30 years if you are still living in Delta?
- Imagine, what is there to do in Delta?

Teacher/Students: Send essays/photos of models to socialplanning@delta.ca





DREAM

3. Inclusive & kid-friendly neighbourhoods



Think critically and creatively to imagine an equitable future city.

- What would a more equitable Delta look like and feel like?
- What would inclusive and kids-friendly neighbourhood look like?

Fremantle Esplanade Youth Plaza from above showing its ramps, ping pong, and parkour areas for young people | Photo via City of Fremantle



A street scene in Fortaleza, Brazil, designed according to the principles provided in "Designing Streets for Kids." NATIONAL ASSOCIATION OF CITY TRANSPORTATION OFFICIALS/GLOBAL DESIGNING CITIES INITIATIVE



Inclusive neighbourhoods

Have students go around the room and answer these questions using sticky notes

- What is equity?
- How does equity affect people in cities?
- Do you think Delta is set up for kids your age to "dream"?
- What would it look like when our neighbourhood are treated fairly?

Teacher/Students: Send a quick summary of discussion/pictures of sticky notes to socialplanning@delta.ca

Kids-friendly neighbourhoods

Go on a walking field trip to a nearby kid-friendly landmark. Think about whom this place attracts.

- Does it attract kids?
- If yes, what are they doing?
- If not, why?

Use a clipboard to brainstorm what is working and and what can be changed.

Teacher/Students: Take a photo clipboard and send it to socialplanning@delta.ca



DREAM

4. Listening to Youth Voices

Capacity Cafe



Capacity Cafe is an opportunity for youth to share their thoughts and have adults listen.

May need pre-teaching/ discussion for the youth and adults to be more prepared for their roles.

- Knowing the differences between facilitated and un-facilitated discussions.
- Have a list of questions prepared by youth and adults.
- Suggest seating as a circle to avoid students from just speaking to teacher but to the whole group.
- If too difficult, use a special object which can be handed to the person who is speaking.

Teacher/Students: If possible, send a brief summary from the session to socialplaninng@delta.ca

- Example**
- Curriculum**
- Connections**

Social Studies 9
Disparities in power alter the balance of relationships between individuals and between societies.



DREAM

5. Unique Delta

Reflect and Discuss

Have a class discussion about how resources (community amenities, social/health services, etc.) should be allocated.

- Think about Delta: what are the features that come to mind?
- What do we have in Delta that children/youth do not have in other communities and vice versa?
- How should resources be allocated to serve the needs of Delta communities?

Population:

- North Delta | 55%
- Ladner | 22%
- Tsawwassen | 21%
- Rural Delta | 3%

Debate

Have a friendly debate where one group is talking about all the benefits of living in their community vs. living in another community in Delta.

Have students to write short summaries of their debate points.

Teacher/Students: Take a photo of summaries and send it to socialplaning@delta.ca.

- Example
- Curricular
- Connections

English Language Arts, Grade 6
Questioning what we hear, read, and view contributes to our ability to be educated and engaged citizens.



W o r k i n g o n o u r s e l f

DREAM

6. What my dream day looks like...

Dream Day



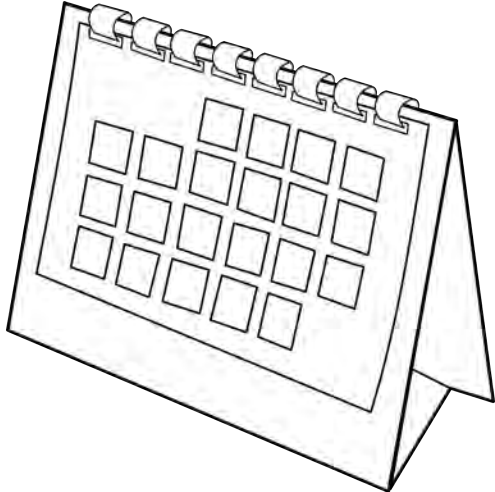
Have students to draw their dream day.
OR
Have students to write their current weekly schedule.

- What is missing in your schedule?
- What would you like to do more?
- What would we like to do on our dream day?
- Is it more sports activities? Or tech/art/music?

Students will start with a blank weekly schedule and create a dream schedule of opportunities and programs.

- Are we realistic?*
- *For example, can we dream about an indoor ski hill?*
 - *Or outdoor pools in winter?*

Teacher/Students: Take photos of dream schedules and send them to socialplaning@delta.ca.





ENGAGE

1. Seeing is believing

Provide Your Feedback

Review the background section for the Strategic Priority 3: Thriving Children and Youth.

<https://letstalk.delta.ca/27720/widgets/115414/documents/75298>

Individually or in groups, students record a short video speaking about what they can relate to in the background section and what is missing.

Students should be provided with the option to record video or just audio recording.

Ask students to think critically about the Social Action Plan and offer feedback.

- What do you like and dislike about the draft SAP?
- What is missing from the draft SAP?

Teacher/Students: Send video and/or audio recordings to socialplaning@delta.ca.


Students can also provide their feedback on a draft Social Action Plan through the Let's Talk Delta platform:

<https://letstalk.delta.ca/socialactionplan>

There are various ways to participate:

- Participate in the survey
- Submit their ideas
- Ask a question
- Attend a public information session

Survey participants can win one of five \$50 gift cards to local businesses. 

 Strategic Priority 3:
Thriving Children and Youth

What we are trying to achieve: OBJECTIVES

- Advocate for and identify opportunities to improve accessibility, affordability and quality of childcare in Delta.
- Increase access to child and youth programs and services that promote their healthy development.
- Improve Delta's youth sense of belonging and access to services and public places in Delta.

A table of actions for each strategic priority can be found on page 63.

Why it is important:

Children and youth are the decision makers of tomorrow and the future of our communities. They learn by observing and participating; hence, young people are greatly affected by their daily routines and the environments they interact with – the environment adults create for them. What will it look like to grow up in Delta in 10 years? How do we create a safe, nurturing and child and youth-friendly city where children thrive and which more young families will call their home? The seeds of change we plant today will be our harvest in years to come. Addressing children and youth needs in Delta is a shared responsibility and together with our community partners and senior levels of government, the City will work towards a more children and youth-friendly community.



Have your say!



- Review the objectives for the Strategic Priority 3: Thriving Children and Youth (see below)
- Have each objective (3) for the Thriving Children and Youth priority written on a separate sheet of paper
- Each student is provided with 1 dot and asked to vote for the objective that is the most important to them

Discussion

- Why do you think these objectives got the most votes?
- What would happen if your parents were voting?
- Why might this not be the best way to vote?
- Are there better ways to express your views?

Teacher/Students:

Send essays/photos of models to

ENGAGE

2. Dotmocracy



Draft SAP. Thriving Children and Youth | Objectives

- Advocate for and identify opportunities to improve accessibility, affordability and quality of childcare in Delta.
- Increase access to child and youth programs and services that promote their healthy development.
- Improve Delta's youth sense of belonging and access to services and public places in Delta.

Example

Curricular

Connections

Social Studies, Grade 6 - Global Issues and Governance
Complex global problems require international cooperation to make difficult choices for the future.



Delta 