



## Delta's Social Profile – 2017 – Appendix 'A'

Agencies Serving Delta Residents

# Delta



## Agencies Serving Delta Residents

The following categories are used throughout the Social Profile for organizing social infrastructure information. Each of the agencies in the following list targets one or more Social Service categories. The numbers associated with these categories are noted beside the agency name.

### Social Service Categories

- 1 Health and Healthy Communities
- 2 Personal and Public Safety
- 3 Children and Youth
- 4 Seniors
- 5 Housing
- 6 Diversity, Accessibility and Inclusion
- 7 City of Delta

Last Updated: January 2018

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## Agencies

### **Abbeyfield House/St. David's Society (service categories 1,2,4,5,6)**

A private complex with 9 beds in each of two houses for seniors with family members or sponsors in the community to provide support as needed. Located beside St. David's Anglican Church in Tsawwassen, the home no longer has formal ties to the Parish congregation.

[www.stdavidshouse.com](http://www.stdavidshouse.com)

### **Affordable Housing Charitable Association (service category 5)**

Marina Park – 4843 48<sup>th</sup> Ave, 50 units of Affordable Housing for Seniors and Adults with support services available

Scott Road Lodge – 7666 119A St., 42 units of Affordable Housing for Seniors

Strawberry Hill Manor - 7667 119A St. 48 units of Affordable Housing for Seniors

To apply for all three: Housing Registry – 604-433-2218

### **Ahmaddiya Mosque (service category 6)**

This Muslim community supports newcomers to Delta and provides leadership and facilities for inter-faith dialogues and subject specific workshops through its River Road facility. [www.ahmadiyya.ca](http://www.ahmadiyya.ca)

### **Alongside You (service category 1,3,4,6)**

Alongside You is an integrated health agency in Ladner, BC, that serves a wide range of clientele in Ladner, Delta, Vancouver, Surrey, Langley and surrounding areas. They offer an integrated health care experience that is compassionate and constructive, professional and personable, and produces results. Alongside You provides Individual, Couples, and Family Counselling, Therapeutic Arts and Arts Programs for the community, Neurofeedback, Occupational Therapy, Registered Dietitian services, Dialectical Behaviour Therapy (DBT), Group Therapy, Therapeutic Yoga, and Pelvic Rehabilitation, inclusive of all diagnoses and abilities. No doctor referral is necessary. The client may self-refer, or be referred by their doctor or another community professional, friend, or family member.

<https://www.alongsideyou.ca/>

### **Arland Mews Housing Cooperative (service category 5)**

Arland Mews Housing Co-op – 11865 80 Ave, 13 units for Low Income Families

To Apply: 604-597-4773

### **Augustine House Society (service categories 4,5)**

Augustine House Society operates a Retirement Residence which provides a range of services to seniors from Independent housing options and Assisted Living Services to Residential Care. There are 104 (private pay) units where seniors can live independently or with assisted living services ; 20 publicly funded assisted living suites and 12 Licensed residential care for complex/frail seniors requiring 24 hour nursing care. [www.augustinehouse.ca](http://www.augustinehouse.ca)

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**Aunt Leah's Place (service categories 1,2,3)**

Aunt Leah's Place helps prevent children in foster care from becoming homeless and mothers in need from losing custody of their children. To support them on their journey to self-sufficiency, they provide supported housing, job training, and coaching on essential life skills. <https://auntleahs.org/>

**Balanced Living (service categories 1,3,6)**

The Balanced Living Subcommittee (of the Child and Youth Committee) is a coalition of community agencies who work together to bring balanced healthy-living messages to the Delta community. In partnership with LIVE 5-2-1-0, the Delta CYC promotes a community where all children and their families live healthy, balanced lives. [www.southfraserCYC.com/delta](http://www.southfraserCYC.com/delta)

**BC 211 (service categories 1,2,3,4,5,6)**

bc211 is a United Way-funded information and referral agency that responds to calls, text messages and email inquiries for help and information about community, government and social services 24/7 from many parts of B.C., including the Lower Mainland. BC residents can also access 211 services through *The Red Book Online*. bc211 also responds to calls from four other help lines: VictimLink BC; Alcohol & Drug Information and Referral Service; Problem Gambling Helpline; and the Youth Against Violence Line. [www.bc211.ca](http://www.bc211.ca)

**BC Association of Community Response networks (service categories 1,2,4)**

The BC CRN grew out of the need to create an on-going, permanent provincial funding and support structure for the benefit of local CRNs and adults in their communities experiencing abuse, neglect and self-neglect. The Association provides small project funding, materials, training, support people and maintains a website to assist Community Response Networks in their work. As well, provincial teleconferences are held on a monthly basis with all CRN members and interested parties invited to join the conversation. At the local level, CRNs facilitate prevention and education activities with local stakeholders toward an end to abuse, neglect and self-neglect of adults in British Columbia. Delta residents would use the Surrey/Newton CRN found at the following website. <http://www.bccrns.ca/>

**BC Emergency Management Preparedness (service categories 1,2)**

This organizational website provides information about BC Government readiness and preparation to deal with a large disaster. It provides learning tools, assessment protocols and quick information for families and organizations.

<http://www2.gov.bc.ca/gov/content/safety/emergency-preparedness-response-recovery>

**BC Housing (service categories 1,2,5)**

BC Housing is an inter-governmental organization that assists British Columbians in greatest need of affordable housing by providing options along the housing continuum. It works in partnerships with the private and non-profit sectors, provincial health authorities and ministries, other levels of government and community groups to develop a range of housing options. Through responsibilities under the Homeowner Protection Act, BC housing also plays an important role for buyers of new homes by licensing residential builders, administering owner builder authorizations, overseeing the third-party home warranty insurance system and carrying out research and education to improve the quality of construction of new homes. [www.bchousing.org](http://www.bchousing.org)

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**BC Ministry of Children and Family Development (service categories 1,2,3,5,6)**

The Ministry of Community and Family Development offers and contracts a variety of services for all Delta Families. Child/Youth Mental Health (CYMH) services include individual counseling or small groups with a psycho-educational focus. A multi-disciplinary team offers youth services and supports to families with diverse needs including Aboriginal Mental Health outreach services.

Child/Youth with Special Needs supports children with developmental delays, autism or complex physical disabilities. Residential and respite services are available for children and youth throughout Delta. Fostering, adoption and child protection services are also handled from this agency. Offices are located in both South and North Delta.

[www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/children-and-family-development](http://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/children-and-family-development)

**BC Ministry of Health (service categories 1,2,5,6)**

The Ministry of Health is a provincial government department responsible for British Columbia's health system, with a mandate to guide and enhance the province's health services to ensure British Columbians are supported in their efforts to maintain and improve their health.

[www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/health](http://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/health)

**BC Ministry of Public Safety and Solicitor General (service categories 1,2,6)**

Provides funding for services related to safety, violence and protection through many agencies that support Delta families. [www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/public-safety-solicitor-general](http://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/public-safety-solicitor-general)

**BC Ministry of Social Development & Social Innovation (service categories 1,2,3,4,5,6)**

This ministry supports WORKBC, employment initiatives, accessibility and social innovation. Many Delta residents receive funding from the Persons with Disabilities program or other financial assistance opportunities. This ministry also supports the Boys & Girls Club Employment services in both North and South Delta. [www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/social-development-and-social-innovation](http://www2.gov.bc.ca/gov/content/governments/organizational-structure/ministries-organizations/ministries/social-development-and-social-innovation)

**BC Office of the Seniors Advocate & Seniors Health line (service categories 1,2,4,5)**

Monitors and analyzes seniors' services and issues in B.C., and makes recommendations to government and service providers to address systemic issues. The OSA was established in 2014 and is supported by a Council of Advisors which meets 4 times a year and is made up of 30 seniors selected from BC health regions for their experience and knowledge of seniors issues. The Fraser Health region has 8 advisors including 3 members from Delta. Information and support is also available by phone through the 811 Healthlink number and a specialized number for SAIL (Seniors Abuse and Information line 604-437-1940 or 1-866-437-1940). [www.seniorsadvocatebc.ca/](http://www.seniorsadvocatebc.ca/)

**BC Paramedics (service categories 1,2)**

The BC Ambulance Service provides public ambulance service in British Columbia under the authority of the BC Emergency Health Services. Emergency Medical Responders (EMR) provide fundamental

emergency services and Primary Care Paramedics (PCP) provide intermediate-level emergency services in all areas of the province, including Delta. [www.bcehs.ca](http://www.bcehs.ca)

### **The B.C. Responsible & Problem Gambling Program (service categories 1,2)**

This program provides counseling and prevention services, free of charge, to residents of British Columbia concerned with their gambling. Services include a toll-free help line provides multi-lingual response 24/7 at 1-888-795-6111. [www.bcreponsiblegambling.ca](http://www.bcreponsiblegambling.ca)

### **BC Safety Authority is now “Technical Safety BC”**

### **Biking Hub SEE HUB Cycling**

### **Boys and Girls Clubs of South Coast BC (service categories 1,2,3,6)**

Through a wide range of activities, including physical and social recreation, arts-based programs, academic support, and leadership development the BGSCBC provide participants with a sense of belonging, a sense of success, and positive relationships with adults and their peers. Following is a brief description of the BGC programs and services offered in Delta.

#### **CLUBS**

- **Hillside Club** – 11339-84<sup>th</sup> Avenue, North Delta V4C 2L9
- **Winskill Club** – 5555-9<sup>th</sup> Avenue, Tsawwassen V4M 1W1
- **Wintemute Club** – 4727 Arthur Drive, Ladner V4K 2X5

The annual operating costs for the three Clubs in Delta are close to \$850,000. Through an Annual Service Agreement, the City covers approximately 10% (\$90,000) of these costs. Parents cover another 20%, and the remaining 70% is fundraised by BGC through a variety of fundraising initiatives. Approximately 500 children and youth in Delta are BGC Club members.

#### **SERVICES**

In Delta, BGC is funded by MCFD to offer youth and family counselling services as well as a variety of services for parents and their children under the age of 6.

#### **Youth and Family**

- Counsellors work with youth, families, and/or individuals who may be experiencing difficulties, such as family conflict, family breakdown, abuse, or difficult life transitions. The length of service may vary from short-term solutions to intensive ongoing support.
- 1,375 individuals were served by our Services last year.

#### **Early Years Programs**

- BGC runs the Family Resource Centres in North Delta and in Ladner, which offer a variety of developmentally appropriate social and recreational programs for parents and their children aged 0 to 6.
  - BGC worked with 1,250 parents and children (under the age of six) last year.
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- ParentConnect is an outreach support program for parents with children ages 0-6 designed to assist those facing challenges who may need supports.

### **EMPLOYMENT SERVICES**

The Employment services of Boys and Girls Clubs, funded by provincial and federal governments, provides programs that help job seekers improve employment readiness, find and maintain employment. BGC currently offers 3 employment programs:

- **Delta WorkBC - Employment Services Center (North Delta and Ladner)**  
The ESC provides assistance to unemployed Delta residents with case management and employment counselling, job development, career decision making, workshops, specialized services, , training opportunities, funding and financial supports. Delta WorkBC also provides access to job and career search tools through resource rooms that are equipped with the latest technology, labour market information and job postings.
- **Ready, Set, Work Delta**  
This job readiness program is for Delta residents aged 18 and over, landed immigrants, permanent residents or Canadian citizens who are not currently attending school nor currently employed. Offered through a series of workshops and job coaching, participants may also gain training and work experience and have access to additional financial supports.
- **Skills Link**  
Through 17 weeks of classroom and paid work experience, this program helps youth (aged 15 to 29) overcome barriers to employment and to develop a broad range of necessary skills and knowledge in order to transition to the labour market. Barriers may include such challenges as faced by recent immigrant youth, youth with disabilities, addictions, single parent youth, youth who have not completed high school, and indigenous youth.

### **CAMP POTLATCH**

Camp Potlatch is a wilderness summer camp for youth ages 7 to 17 located in northern Howe Sound. Activities include traditional camping experiences such as kayaking, canoeing, archery, rock climbing, hiking, swimming, crafts, and campfires, with an emphasis on leadership development and environmental education. 54 children from Delta attended Camp Potlatch last summer.

Like other community agencies Boys and Girls Club staff work collaboratively within Delta to work on Community Development and specific projects like the establishment of a youth clinic, and the establishment of the Crime prevention Family Counsellor. BGC is currently working with the City of Delta on long-term plans for club services in North Delta and Tsawwassen and is seeking a better home for Youth Services. [www.bgcabc.ca](http://www.bgcabc.ca)

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**Bria Group (service categories 1,4,5)**

A division of Century Group (i) the Waterford residence has 108 units including 36 units of extended care, (ii) the Wexford comprises 65 suites of independent living, and includes a short-stay suite for respite care. [www.briacommunities.ca](http://www.briacommunities.ca)

**Canadian Federation of University Women – South Delta, North Delta/Surrey (service category 1)**

Local branches of the CFUW provide opportunities for women to support their community colleagues, including scholarships and bursaries for female students and support for community initiatives. Funding is gathered through membership and fundraising. The South Delta group provided the impetus for Mayor and Council to approach BC Housing to develop Delta's first transition house. The North Delta group also supports this initiative. [www.cfuwsouthdelta.com](http://www.cfuwsouthdelta.com)

**Canadian Mental Health Association (service categories 1,2,3,4,5,6)**

The local Canadian Mental Health Association office is in Ladner and offers programs to support those with mental health issues and also collaborates with many other local agencies to support group homes, individual and group counseling, and innovative methods for creating healthy communities. Funding is provided through gaming and local fundraising.

***Suicide Safer Community*** – one of many “safer” community initiatives to be reviewed in the coming year includes the potential for Delta to become a “suicide safer community”. Suicide is the second highest cause of death for youth populations and is increasing yearly amongst all ages. CMHA staff and others can provide training and a series of goals for organizations to meet in order to become a safer community for all residents. [www.vcn.bc.ca](http://www.vcn.bc.ca)

**Catalyst Community Developments Society (service categories 1,2,5,6)**

Catalyst is a BC-based not-for-profit real estate developer. Catalyst works with non-profits to unlock the value of their real estate assets, and reinvest that value back into BC communities. Catalyst has partnered with community organizations, non-profits and municipal governments to create projects that deliver on a mission – to unlock the value of community assets to create vibrant, affordable, and inspiring place for people to live and work in. <http://catalystcommdev.org/>

**Cemeteries in Delta (1,2)**

There are two cemeteries in Delta, one at Boundary Bay in Tsawwassen and one at Brooke and Dunlop roads in North Delta. With a variety of Internment options, purchases occur at the time of need. There are currently no reduced costs for lower income, but residents can apply to Consumer Protection BC for assistance. Contact is made through the Cemeterian, located at the Boundary Bay Cemetery. Phone: 604.943.4445 Cell: 604.315.8723

**Centre for Child Development (service categories 1,3)**

The Centre for Child Development began serving families from Ladner, White Rock and Surrey in 1953 and has provided services since then from a variety of Surrey locations. The Centre currently services 2700 children per year and is funded primarily through MCFD with 20% of funding provided by private fundraising. The Child Development Centre offers a full range of services to Delta residents, including a preschool in North Delta, a shared waitlist with REACH for early intervention services, specialty teams in casting, splinting, constraint therapy, eating skills, family service workers

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and access to a therapeutic pool.

[www.the-centre.org](http://www.the-centre.org)

### **Child and Youth Committee (service categories 1,2,3,6)**

The Delta Child and Youth Committee is made up of Executive Directors and other decision-makers representing many of the clubs, organizations, agencies and governmental ministries working in Delta to support children and youth. This committee meets monthly to review programs, current events, evaluations and assessment and oversee the subcommittees involved; DeltaKids, Youth Committee, Balanced Living, Care Team and Food Security. This is a well-attended, useful and self-evaluative team that collaborates very well to offer the best and most needed services to Delta children and youth. No funding is provided as it is supported by the agencies represented at the committee. [www.southfrasercyc.com/delta](http://www.southfrasercyc.com/delta)

### **Child and Youth Mental Health and Substance Use (service categories 1,2,3,5,6)**

As an inter-ministerial group (Ministry of Child and Family Development, Fraser Health, Health Authorities), this team does intake, assessment, treatment and referral for all children, youth and their families experiencing mental health issues. CYMHU in Delta has between 3.5 and 5.5 clinicians for both North and South Delta and they are referred to by other community caregivers as needed to support families with children from infancy to 18 years of age. [www.deltakids.ca](http://www.deltakids.ca)

### **Childcare Resource and Referral (service category 3)**

Funded and hosted by OPTIONS Community services, childcare options is an inter-agency service to provide coordinated access to childcare in Delta, White Rock and Surrey. Families may also receive help applying for Child Care Subsidy, Car Seat Installation and attend workshops. This program is funded through both Federal and Provincial grants. [www.childcareoptions.ca](http://www.childcareoptions.ca)

### **Child Health BC (service category 3)**

Child Health BC brings together policy makers, health administrators, clinicians, operational leaders and physician leaders from across BC to work together to continuously improve the health status and health outcomes of BC's children by building an integrated and accessible system of service. [www.childhealthbc.ca](http://www.childhealthbc.ca)

### **CHIMO Community Services (service categories 1,2,3,4,5,6)**

Chimo is a non-profit organization serving people in crisis, transition and through education. Chimo strengthens individuals, families, and communities by connects people with needed community resources. Created in Richmond, British Columbia in 1973, Chimo Community Services now serves over 10,000 individuals and families each year from different cultural backgrounds, age groups, family lifestyles, and economic situations. Through nine program areas, Chimo provides diverse services from community building to prevention, from individual crisis support to advocacy, and from peer support to education. Programs and services are supported by the Government of British Columbia, the City of Richmond, Vancouver Coastal Health, the Law Foundation of British Columbia, and United Way of the Lower Mainland, Community and Family Foundations, Service Clubs, generous business, community and individual donors. CHIMO staff supported Delta groups in requesting a Transition House for Delta and provide food, clothing, emergency shelter and counseling for Delta residents. [www.chimoservices.com](http://www.chimoservices.com)

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**Clubs – TOOBS, Rotary – TSA, Ladner, North Delta, TSA BIA, LBA, Lions Clubs, Knights of Columbus, Kinsmen (service categories 1,3,4)**

It is important to note that Delta residents greatly benefit from the involvement in their communities of a wide variety of Social Service and business clubs. Additional services, funding for existing agencies, capital projects and fundraising support are provided by three Rotary clubs (one each in Ladner, Tsawwassen and North Delta), the Ladner Business Association, The Tsawwassen Business Improvement Association, Kinsmen, Lions, Toobs and others. This support is across many subject areas and can be in the form of financial, building, advocacy and volunteer support. Many of the clubs have facebook pages.

**Coast Mental Health Foundation (1,2,5,6)**

Coast fosters a client-driven, recovery-oriented environment that promotes restoring health, personal growth and a return to society for individuals with a mental illness through advocacy and providing direct programs and services.

Coast is a Vancouver based organization providing services to Delta adults who need a variety of supports in the areas of mental health, drug use and addiction, housing, employment and training.

**Columbus Lodge Seniors housing (service categories 4,5)**

Sponsored by the Knights of Columbus councils of greater Vancouver and the Fraser Valley, Columbus Charities Association (CCA) provides affordable seniors' housing. Their goal is to provide conveniently located, affordable, multi-cultural and home-like seniors' housing at each of their residences allowing all residents to live with respect and dignity in a supportive setting, regardless of age, race, religion or status. In Delta, the Columbus Lodge is located in North Delta at 8850 118A St., next to Immaculate Conception Parish. [www.colchar.org/properties/columbus-lodge](http://www.colchar.org/properties/columbus-lodge)

**Combined Forces Special Enforcement Unit of BC (1,2,3)**

Working within the Organized Crime Agency of BC, This unit provides collaborative officers to disrupt, suppress and dismantle the organized crime groups that pose the highest risk to public safety in BC. There are a variety of helplines available from their home page, <http://www.cfseu.bc.ca/about-cfseu-bc/>, and a direct line for parents to share concerns that their children may be involved in gang activity at: **604-897-6023** or [gangintervention@cfseu.bc.ca](mailto:gangintervention@cfseu.bc.ca)

**Community Living BC (service categories 1,2,5,6)**

Community Living BC (CLBC) is a provincial crown agency, mandated under the Community Living Authority Act that funds services through agencies for adults with developmental disabilities and their families. CLBC is working to create communities where people with developmental disabilities have more choices about how they live, work and contribute. [www.communitylivingbc.ca](http://www.communitylivingbc.ca)

**Community Living Society (CLS) (service categories 1,2,3,5,6)**

The Community Living Society (CLS) is a not-for-profit social benefit organization that has been providing individualized, flexible and creative supports to people with developmental disabilities and acquired brain Injuries for more than thirty years. Running community houses out of New Westminster and Surrey, Delta hosts one home with capacity for 5 residents, 3 with high medical needs. This home in Ladner is licensed through Fraser Health and accredited through the CARF system. <http://www.communitylivingsociety.ca/>

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**Cornerstone Care Society (service categories 1,2,4)**

Cornerstone was founded in recognition of the overwhelming need for services that surpass those available from funded home support agencies. In response to this, the society developed services to promote independence and quality of life at affordable pricing.

Run by SOURCES community services, this local non-profit, home support agency is governed by a volunteer board of directors, providing home and health care services specific to individual needs.

[www.cornerstonecare.org](http://www.cornerstonecare.org)

**City of Delta (service categories 1,2,3,4,5,6,7)**

The establishment of the position of Corporate Social Planner allows departments and areas to continue project planning and implementation within a context of a collaborative system. Each department is responsible for assessing needs and recommending changes or developments as required. The CSP is now able to offer support for both assessment and evaluation along with supplying information for possible solutions. Research and awareness of current trends and funding opportunities allows further collaborations to happen both across City departments and alongside external agencies.

The City of Delta supports many of the agencies serving Delta Residents with Financial Assistance. Through the Financial Assistance Review Committee and then Mayor and Council, Delta provides a 2.5% tax draw to fund Community Service Support. There is also a Facility Rental Fee Grants Policy, MOU's outlining supports for specific services, a Permissive Tax Exemption program and Community initiated Cost Sharing projects. Over \$3 Million is allocated annually with \$1 Million as direct Financial supports and \$2 Million as in-kind assistance. Several organizations do receive more than one form of financial support.

Facility Rental Fee & Community Festival Grants totaled \$16,488 in 2015 and Other Grants totaled \$39,749 were also given. Permissive Tax Exemptions and Grants in lieu supported many of our community agencies and totaled \$925,300 in 2015. [www.delta.ca](http://www.delta.ca)

**City of Delta – Emergency Preparedness (1,2)**

Delta staff members work with Delta Fire Department on Emergency Preparedness in four areas: personal and family emergency preparedness, Delta Emergency Social Services, Neighbourhood emergency Preparedness Program and the Emergency Management Office. For more information, please see: <http://delta.ca/services/public-safety/emergency-preparedness>

**City of Delta – Emergency Support Services (service categories 1,2,7)**

ESS, managed by the Parks, Recreation and Culture department, is an emergency response program that provides services that are required to preserve the well-being of people affected by an emergency or a disaster. ESS staff and volunteers are prepared to meet all the needs of the community for the first 72 hours following an emergency event. The services are funded by the City of Delta and provincial/federal emergency services. The ESS Manager works in conjunction with Delta Police, Fire and the Director of Parks, Recreation and Culture.

**City of Delta – Seniors advisory sub- committee, Parks, Recreation and Culture Commission (service categories 1,2,4,5,6,7)**

In response to community concerns and increasing complexity of Seniors issues, Delta began the Seniors Advisory Sub-Committee (SASC) in 2015. The purpose of the Seniors Advisory Sub-Committee is to provide a vehicle for Seniors' input into municipal services, identify shortfalls in supporting seniors' needs and response to applications for development that may have a benefit to the aging population. The sub-committee meets at least four times throughout the year and includes a variety of members. The committee is mandated to be consultative, share information and provide forums for public input. They will also report to the Parks, Recreation and Culture Commission at least twice annually.

#### **City of Delta – Seniors Buses (service categories 1,2,4,6,7)**

The Delta Seniors Bus and North Delta Seniors Bus offer a free transportation service for seniors in Delta. The bus service offers easy access to local medical services, recreation centres, shopping locations and other community amenities. The home base for the Delta Seniors Bus is McKee Seniors Recreation Centre in Ladner and for the North Delta Seniors Bus is Kennedy Seniors Recreation Centre. The service was made possible in part by an [Age-Friendly Grant](#) (234 KB) - a partnership between the Government of B.C. and the Union of British Columbia Municipalities (UBCM).

#### **City of Delta – Seniors Centres (service categories 1,2,4,6,7)**

Seniors Centres are provided in each of the three major Delta neighbourhoods; Kennedy in North Delta, McKee in Ladner and Kin Village in Tsawwassen. These centres are operated by the City of Delta but managed by their own volunteer board. Programs, services, field trips, and other events are planned monthly and many of Delta's seniors use the facilities and the programs.

#### **City of Delta Fire Department (service categories 1,2,6)**

The Delta Fire and Emergency Services Department consists of three divisions: Fire Prevention, Training, and Fire Suppression. New demands face the Department. The recent acquisition of Burns Bog and the increased use of our parklands present additional demands on department services. The increase in movements of hazardous materials through the Delta corridor due to increased truck traffic, and the planned expansion of Delta Port will place new demands on Emergency Services. The Department is committed to the education and emergency response required to mitigate any potential incidents within the municipality.

#### **City of Delta – Green Living (service category 1)**

Everyone has a part to play in helping the environment. Find out what you can do to get involved and help reduce your environmental impact. Check out the following link to get started:

<http://delta.ca/environment-sustainability/green-living/what-you-can-do>

#### **Cougar Canyon Cooperative (service category 5)**

6800 6846 Nicholson Road, 18 units of affordable housing for families.

To Apply: [www.cougarcanyoncoop.com](http://www.cougarcanyoncoop.com)

#### **Crisis Line (1,2,3,4,6)**

The Fraser Health Crisis Line is offered through OPTIONS Community Services and is available at: 604.951.8855 | 1.877.820.7444

More information can be found at: <http://www.options.bc.ca/fraser-health-crisis-line/overview>

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**Cyndi's Centre for Child Education, Counselling and Support - See Moving Forward****Dan's Legacy (service categories 1,2,3,6)**

The Dan's Legacy Foundation provides therapeutic counselling and life-skills intervention programs to youth battling mental health and addictions issues resulting from childhood trauma and abuse. These young people, aged 15 to 25, are at significant risk of overdose, self-harm, homelessness and suicide. As the focus of the organization's programs is on Harm Prevention, the threat of living with entrenched addictions is greatly reduced. In the past three years Dan's Legacy has helped over 150 youth meet their educational, housing and life-goals. <https://danslegacy.com/>

**Delta Alliance for Wellness and Networking (DAWN) (service categories 1,2,5,6)**

The D.A.W.N. Society has been active in Delta for 25 years and provides a variety of supports and services to persons in Delta who have a mental illness. These services include a Clubhouse Program, Therapeutic Volunteer Placement Program, Community Support, Subsidized Housing, and Vocational Programs including two supported work programs which provides work experiences for clients. Seven Community Support Workers also provide individual support for clients to assist persons with budgeting, time management, crisis management, and housing searches. All persons receiving services work on their Individual Recovery Goals and Individual Service Plans.

Fraser Health provides the funding for this agency, along with private donations. The D.A.W.N. society works closely with the Delta Mental Health Centre staff to provide post diagnosis services including navigation support for next steps. Referrals for services are made through Delta Mental Health, Psychiatrists, or Private General Practitioners. The D.A.W.N. Society is located in North Delta, and serves North and South Delta with approximately 300 clients. As well, three Community Support Workers are located at the South Delta Mental Health Centre.

The D.A.W.N. Society is governed by a Board of Directors. The agency is also represented on the Delta Mental Health Advisory Committee that meets monthly to identify gaps in services, share information amongst community partners, and educates the public on mental health issues.

[www.dawnsociety.ca](http://www.dawnsociety.ca)

**Delta Care Team (service categories 1,2,3,6)**

As a sub-committee of the Child and Youth Committee, this inter-agency team of workers meets regularly to review specific families, children and teens that need more or specific services from community agencies. Methods are reviewed and decisions made about moving forward with the individual and their family. [www.southfrasercyc.com/delta](http://www.southfrasercyc.com/delta)

**Delta Chamber of Commerce (service category 1)**

The Delta Chamber of Commerce is a federally-registered, non-profit corporation of businesses and community organizations. It serves as the only Chamber of Commerce in the Municipality of Delta, British Columbia, Canada to create and maintain a prosperous environment for business, industry and commerce in our community, province and country. <http://www.deltachamber.ca/>

**Delta Community Animal Shelter (service category 1)**

Delta Community Animal Shelter (DCAS) meets approximately 800 animals each year. Whatever the reason they come to the shelter, DCAS provides a safe temporary home that offers medical and emotional support. As a branch of Delta's Property Use and Compliance Division, DCAS and the Animal Control Officers are responsible for ensuring the welfare and responsible pet ownership of the animals in our community. <http://www.delta.ca/services/animal-shelter/overview>

**Delta Community Foundation (service categories 1,2,3,4,5,6)**

The Delta Community Foundation was founded by the Ladner Rotary Club and incorporated in 1986 under the Society Act of British Columbia. This Foundation was established as a means of providing a taxable receipt when qualifying charitable donations were made. Delta Community Foundation continues to provide approximately \$35,000 in support annually to charitable organizations providing service and support to the residents of Delta, as well as in the form of scholarships and bursaries to graduating Delta students. [www.deltacommunityfoundation.org](http://www.deltacommunityfoundation.org)

**Delta Community Living Society (service categories 1,2,3,4,5,6)**

DCLS supports people with developmental disabilities and their families with residential, community inclusion, family and employment services. Over 150 people receive one or more services from DCLS sites throughout Delta, including four staffed residential homes, six community inclusion (sometimes called day program) programs, one customized employment office and an administrative resource centre. Additional residential supports include a community living program which supports ten people to live independently in their own apartments, and a home sharing program where over 60 people are supported to live in a contracted family home. Additional programs include recreation, life skills, family support, art and training for youth who are transitioning from school to adult life. DCLS is funded primarily by contracts with Community Living BC and also receives financial support from a Community Gaming Grant, rent and user fees, BC Housing and donations. [www.dcls.ca](http://www.dcls.ca)

**Delta Food Banks (service category 1)**

Delta is fortunate to have two food banks meeting the needs of many residents. In North Delta, the Surrey Food Bank provides an outlet facility every other Tuesday at the North Delta Evangelical Free Church. On average 78 Family size food hampers are distributed each week to many "regular" clients and about 25 % new faces. The Delta Syrian Refugees visit regularly and due to their larger families take home 2-3 hampers at a time.

The Ladner or South Delta Food Bank at the Ladner Pentecostal Church has provided a Food Bank service since 1992. Almost two acres of land behind the Ladner Trunk Rd church host 4 buildings, two vehicles and volunteer staff to support a weekly food bank distribution site. Over 80 families and individuals, including recent Syrian Refugee arrivals, use these food bank services each week.

Metro Vancouver has developed in the past two years a Food System strategy with input from all member organizations. Delta staff had input into this strategy and indeed our farmlands and agriculture support many Metro Vancouver Food banks. [www.surreyfoodbank.org](http://www.surreyfoodbank.org)  
[www.ladnerlife.com](http://www.ladnerlife.com)

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**Delta Food Coalition/Delta Food Security Committee (service categories 1,2,6)**

Partner agencies, including Deltassist, Earthwise, Rotary Clubs and the Libraries, along with other food providers work together to increase food security in Delta. Community members participate by choice at self-determined levels of capacity and interest to also build economic and social opportunities to enhance food security and sustainability. Delta farmers participate in many Food Coalition initiatives by donating produce directly to members for distribution in the community. For example, Windset Farms donated more than 60,000 pounds of produce to local food banks in the summer of 2015 alone. In collaboration with Deltassist, Monte Cristo bakeries supplies bread, weekly, to distribution points that include the libraries, mental health offices, City of Delta and other public facilities. [www.deltaassist.com/community/food-security-in-delta](http://www.deltaassist.com/community/food-security-in-delta)  
[www.earthwisesociety.bc.ca](http://www.earthwisesociety.bc.ca)

**Delta Gymnastics (service categories 1,3,4,6)**

Funded through fee for service, funding and grants may come from BC Gaming and Canada Summer Student Grants. Delta Gymnastics has existed in Delta since 1975 and still bases all programs and coaching on the idea that “Kids come first”! Staff leads Delta residents and organizations to include physical literacy in their work with children and through adults. They work with community partners on Delta Sport Council, Balanced Living, KidSport Delta committees, Delta Sport Hall of Fame and other educational opportunities. Programs exist for all ages following the Long Term Athlete Development program from Active Start to High Performance. The large variety of programs offered, for all ages; include skill development, creative play and confidence building.  
[www.deltagymnastics.com](http://www.deltagymnastics.com)

**Delta Hospice Society (service category 1)**

Delta Hospice was incorporated in 1991 out of a need to support families coping with the diagnosis of a life-threatening illness and for those recently bereaved. A variety of services are provided that focus on helping people understand and manage their situations through the Harold & Veronica Savage Centre for Supportive Care. There is also a Care Team of counselors, staff and volunteers that works with the hospice, hospital and community medical staff. The Care Team offers support through the Care Centre program, the Outreach program and the Hospice residence. The Irene Thomas Hospice Residence offers a home away from home with experienced nurses, counselors, support staff and volunteers to enhance a person's experience in finding comfort, meaning, dignity and hope at the end of their lives. Counselling around the bereavement cycle is available for all ages and is provided free of charge.

Delta Hospice relies on financial support from a variety of sources, including fundraising (90% of operating and 100% of capital). The Thrift store provides the most significant portion of revenue, along with Earned Income for private support of Hospice rooms. With a goal of eliminating governmental support entirely, the Centre currently receives 10% of its income from Government funding. [www.deltahospice.org](http://www.deltahospice.org)

**Delta Hospital and Community Health Foundation (service categories 1,2,3,4)**

Since 1988, the Delta Hospital Foundation has worked with the community to raise funds to support Delta Hospital. They are the public face and philanthropic arm of Delta Hospital, raising the financial resources necessary to provide quality and innovative health care services, purchase much-needed

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state-of-the-art equipment, fund capital projects and building improvements, and support ongoing education of medical staff that government funding alone cannot provide.

The Foundation strives to ensure that Delta residents have close to home access to the highest quality health care services. We are dedicated to meeting the challenges of limited health care budgets and increasing demand for services in the Delta region. <https://www.dhfoundation.ca/>

#### **Delta Housing Be Mine Society (service categories 1,5,6)**

Delta Housing Be Mine Society non-profit agency was formed to bring together families and organizations with concerns about securing safe, suitable and affordable semi-independent housing opportunities for adults with developmental disabilities. These adult citizens living with developmental disabilities work, volunteer and participate as athletes in Delta. One natural component is missing: appropriate and affordable housing. Internationally several housing models exist for adults with differing abilities. This society seeks a partner developer and/or organization to work with them on the design, implementation, fundraising and completion of such a project in Delta. **FACEBOOK PAGE**

#### **Delta Life Skills Society (service categories 1,3,6)**

Delta Life Skills Society volunteers provide a summer program for children with a wide range of disabilities such as Asperger's Syndrome, Autism, Cerebral Palsy, Down Syndrome, developmental delays and seizure disorders. The daily structure and routine of recreation are used to support the development of life skills that are then practiced throughout the year in a positive manner. The society fundraises for this program, and works with volunteers to enhance the quality of life for children and youth with special needs while promoting inclusion in the Delta community. [www.deltalifeskills.net](http://www.deltalifeskills.net)

#### **Delta Literacy (service categories 1,3,4,6)**

The Delta Literacy Committee is a committee of many Delta organizations and agencies focused around programming and planning to encourage the development of a variety of literacy skills in all Delta Residents. Formerly well-funded by a variety of Provincial ministries and fundraising bodies, BC Literacy committees have been funded in the last 5 years by "Raise a Reader" funding and 2010 Legacy Funds through Decoda. The committee works on building partnerships amongst Delta organizations to meet a variety of needs and works in a collaborative manner to identify community needs and possibilities.

#### **Delta Police Department (service categories 1,2,6)**

The Delta Police Department provides protection, enforcement and services to the entire Delta Community. Their mission is to provide community safety through partnership, innovation and diversity while making Delta a safer and better place for all to live. Using value based leadership Delta police offers community policing, victim services, emergency preparedness, business and residential support, crime reports and special occasion licenses. Delta police members participate on many community tables and support local actions and workshops to empower individuals to contribute to creating a safe and diverse community. [www.deltapolice.ca](http://www.deltapolice.ca)

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**Delta Police Department – Community Policing (service categories 1,2,3,4,6)**

Delta Community Policing includes three local offices in Tsawwassen, Ladner and North Delta that allow a public space for residents to drop-in and share concern, comments and kudos with both volunteers and members of Delta Police Department. These are the places that will hear about traffic or safety concerns, offer registrations for CASA (a program to check-in on empty houses), and share information about other areas of concern. Liaison with business and community members is critical and offers a way to employ crime prevention methodology and relationship-building within the Delta communities. [www.deltapolice.ca/services/cops](http://www.deltapolice.ca/services/cops)

**Delta Police Department - Victims Services (service categories 1,2,5)**

Victim Services is an operational section of the Delta Police Department which specializes in supporting victims of crime and trauma. The program operates on the philosophy that the immediacy and nature of assistance that a victim receives following an incident can have a significant impact on their resulting wellness. It is the goal of the program, its staff and volunteers to provide timely, relevant and supportive assistance. Referrals to Victim Services are typically made by the investigating officer. Additionally, individuals can self-refer to the program. Victim Services staff and volunteers assist victims by providing information, support and referral.

Specifically, Victim Services provide information on the police investigation, the criminal justice system matters as they proceed through the court system, and the psychological, physical, behavioural and cognitive effects of crime and trauma. Emotional support is provided to individuals as they adjust to the impact that an incident has had and as they proceed through the criminal justice system. Finally, acknowledging the variety and quality of services within our community, we refer victims to agencies which provide specialized services to meet their needs.

[www.deltapolice.ca/services/victimservices](http://www.deltapolice.ca/services/victimservices)

**Delta Safe Haven (service categories 1,2,3,4,5,6)**

The primary mission of Delta Safe Haven, working as a partner to the Immigrant Support Society of British Columbia is: to provide concrete and relational support to three Syrian families (Government Sponsored Refugees) moving to Ladner, British Columbia. During January and February of 2016 DSH welcomed to Ladner the Al Azizi, the Al Mohammad and the Al Nuami families.

Other goals include:

- To assist more families seeking settlement in South Delta in the future.
- To highlight and support the work that other groups and organizations in Delta are doing to support newcomers to Delta
- To create networks of sharing information and support amongst other Delta agencies working with immigrants and newcomers
- To feedback to the Government of Canada helpful information and evaluation on the experience of newcomers from Syria settling in Delta
- Delta Safe Haven a church public partnership has a Code of Ethics that Steering Committee members have signed. All volunteers must have a police information check with vulnerable sector screening and sign a confidentiality agreement.

[www.deltasafehaven.org](http://www.deltasafehaven.org)

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**Delta School District (service categories 1,3,6)**

The Delta School District offers supports and services to all families in Delta. Most families connect, at some point in time with the Delta School District. Those families without school-age children use the Continuing Education offered by the District. Settlement services are offered in Delta primarily through the School District and many of the mental health and drug abuse supports for Delta families are instigated and supported by School District staff.

In 2015/2016 the School District enrollment is 15,257 students with 8,498 elementary and 6,759 secondary students. DSD also welcomes International students and during this year there are 598 participating in Delta schools.

Recent restructuring is supporting alignment and sustainability of District services amongst all agencies and throughout the city. Delta's local needs are reflected quickly through service agencies administration and local crisis are directed to new initiatives and partnerships. An example of this is the recent partnership with the City of Delta and the Delta Police Department in the establishment of the Family Drug Counseling service.

The School District takes the lead on supporting youth who may be experiencing mental health or substance use issues. Counselors are trained to support some complaints and have a team of referral specialists who step in as needed.

Delta School District's 24 elementary and seven secondary schools provide safe, culturally diverse and nurturing learning environments. They offer a variety of quality programs to meet unique learning needs and engage students in stimulating and relevant educational experiences. A dedication to social responsibility teaches students to respect themselves, their environment and each other. [www.deltasd.bc.ca](http://www.deltasd.bc.ca)

**Alternative Education**

Delta Alternate Education Programs are designed for adolescents of average ability who have social, emotional or behavioural challenges, and may have been unsuccessful in adjusting to routines, schedules and course demands in a regular school setting. Typically, classes have approximately 15 students, one teacher and a teaching assistant.

Students in these programs have access to Counselling and Aboriginal Support Workers, and some programs have ChildCare Worker support as well. Students in these programs may graduate with a School Completion Certificate, or if they have completed all requisite courses, with a Grade 12 Dogwood Certificate. With the recommendation of the Alternate Education Teacher, students may have the option to return to the regular school program.

Although Alternate classes offer a different approach to learning, all of the regular school rules apply in these programs. The expectations for student behaviour are common to all programs: regular attendance, respectful and appropriate behaviour, and completion of a satisfactory standard of work.

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**Continuing Education (service categories 1,3,6)**

Learning is a life-long process and the provision of appropriate continuing learning opportunities enhances the quality of community life and the personal development of community members of all ages. Continuing Education focuses on:

- Programs that offer the community cultural, recreational, academic, and vocational opportunities.
- Programs, in cooperation with other agencies, organizations and institutes, which address community needs.
- Coordination and promotion of the effective community use of schools.

Delta Continuing Education offers a wide range of courses year-round throughout the community. Programs include adult basic education, home-school partnership, a variety of high school completion choices, workplace and computer training, first aid, youth activities, and personal development. In addition, the branch manages the rental/ licensing of District facilities and operates a number of government-funded programs including ELSA (English Language Services for Adults), and the Life Skills Program. Seasonal catalogues are distributed to all residents of Delta and available at Delta schools and community centres.

[www.deltasd.bc.ca/content/programs/continuingeducation](http://www.deltasd.bc.ca/content/programs/continuingeducation)

**School to Community Partnership (service categories 3,6)**

In 2015 the United Way and the Delta School District worked together to fund a “Community Schools Partnership” initiative. The goals include creating opportunities for students within the District to experience “out of school-time” programs and services. This team works on Community Development amongst lower income communities. By securing grants, donations and facilities, the partnership allows for greater access to after school programs, summer camps and sports collaborations for Delta children and youth. Service partners include Delta Gymnastics, Delta Police, Delta Parks, Recreation and Culture, and The Boys and Girls Clubs.

**Settlement Workers in Schools (SWIS) (service categories 1,3,6)**

The Delta Settlement Workers in Schools (DeltaSWIS) program is a cost-free, school-based service for immigrants, refugees and other eligible clients. The goal of the Delta Settlement Workers in Schools program is to provide a variety of settlement support services to newly arrived students and their families to help meet their immediate and ongoing needs as they adapt to their new life in Canada.

What they do:

- Contact all newly-arrived families.
  - Conduct intake meetings, complete needs assessments and make individualized referrals for services.
  - Create personalized action plans for newcomers.
  - Provide orientation and information regarding services, programs, resources within school and the community
  - Connect newcomer families to government and community services and resources and accompany clients, as needed, to facilitate clients' access to those services and resources;
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- Inform and orient school staff about the settlement related needs and issues of newcomers;
- Develop and prepare newcomer settlement packages and resources for distribution to newcomer students and their family members;
- Participate in regular professional development, workshops and in partnerships.

### **StrongStart BC (service categories 1,3)**

A free drop-in, early learning program for children aged 0-5 and their caregivers, located throughout Delta. Hours vary but are held during the day. These programs are run by Early Childhood Educators and support learning and growth in all areas of children's development. Parents and caregivers attend with their children and can participate, observe, discover and meet other parents of young children. CONTACT: Jason Hodgins, Coordinator, Early Learning 604-952-5064

### **Delta Seniors Planning Team (service categories 1,4,5,6)**

The Delta Seniors Planning Team exists to encourage Delta Seniors to stay independent, active and socially connected. The team includes three Action Teams studying non-medical support services, housing and transportation. Each Action Team assess needs, identifies barriers & gaps, to find solutions in meeting these challenges. Enabling Delta as an age-friendly city where physically active, leisure and social activities can be ventured into with confidence makes the whole Delta community work together to improve the lives of Delta Seniors. Members of the Seniors Planning Team work with provincial initiatives to plan for changing income, services and housing for Delta Seniors. Three members of the Planning team are also advisors to the BC Seniors Advocate office.

Delta Seniors Planning Team invites Delta residents "north of 50" to join in learning together and planning for the future of Delta. The Planning team has compiled reports including walkability studies, Housing surveys and transportation reviews and works to educate, inform, support and work to be part of the solution to identified issues of aging in Delta.

[www.deltaassist.com/seniors/delta-seniors-community-planning-team](http://www.deltaassist.com/seniors/delta-seniors-community-planning-team)

### **Delta Youth committee (service categories 1,2,3,6)**

As a sub-committee of the Child and Youth Committee in Delta this committee is focused on planning for youth 13-24 with emphasis on youth 13-19. The Youth Subcommittee has developed programs to achieve the following:

- Youth will be provided with current resources, prevention information and/or workshops
- Delta parents will know about resources available to youth and families in Delta
- Youth will have an established voice in issues relating to youth in Delta
- Delta educators will have current information on Delta youth resources
- Delta professionals and youth will have up-to-date information on suicide prevention and protocols
- Services for youth are planned in an integrated fashion

[www.southfrasercyc.com/delta](http://www.southfrasercyc.com/delta)

### **Delta Youth Support Link (YOUTHWORKS) (service categories 1,3,6)**

Delta Youth Support Link funds youth-led projects to advance student leadership skills in Delta. They

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provide bursaries to graduating Delta youth to support future endeavours and provide mentorship opportunities for youth to learn employment skills through work at the Thrift Store Social Enterprise. [www.dyslsociety.com](http://www.dyslsociety.com)

### **DeltaKids (service categories 1,3,6)**

DeltaKids is a coalition of community partners who work together to build Delta's capacity as a child-friendly community where all children thrive. DeltaKids is a standing committee of the Delta Child and Youth Committee (CYC). DeltaKids was formed when the former Delta ECD and Delta Middle Years committees merged in January 2014. Community partners within DeltaKids together plan, implement, promote and support opportunities for the optimum development of children from conception to age twelve years.

During the year of 2015/2016 the members of this committee undertook a "Child –Friendly Community" survey which elicited 500 responses. Data is shared with community groups to help plan and evaluate appropriate services. It is also this committee that shares the Delta results from the Early Years and Middle Years data (Human Early Learning Partnership), when available.

The DeltaKids website is your One-Stop-Info-Shop for children 0-12 years in Delta, BC. The website is dedicated to making Delta a child-friendly community – a GREAT place to grow up! There is information on child development, agencies providing services in Delta, and a calendar of programs and events. The Website and the committee are sponsored by the Ministry for Children and Family Development. [www.deltakids.ca](http://www.deltakids.ca)

### **Deltassist Family and Community Services Society (service categories 1,2,3,4,5,6)**

Deltassist is Delta's only full service Social Assistance agency and is a non-profit society providing continuous service to the community since 1972. Deltassist is accredited with the Council on Accreditation. Deltassist provides a wide range of community-based social service and health programs for children, youth, families, adults and seniors. Services are offered to everyone regardless of race, religion or sexual orientation. Their Mission is to respond to the community needs of Delta in a manner which enhances the social, psychological and physical well being of individuals, families and the community through the provision of professional and volunteer services in Delta and the surrounding communities.

Deltassist is funded by Individual, group and corporate donations, Ministry of Children and Family Development, Ministry of Public Safety and Solicitor General, Fraser Health Authority, United Way of the Lower Mainland, City of Delta, Gaming Funds, Service Clubs and other Federal and Provincial Government grants as available. Deltassist provides a large number of children, youth and family programs that address parenting, substance use, mental health issues for children and youth, domestic violence and senior's issues. Through this variety of funders, Deltassist staff is able to offer a very wide variety of programs to a diverse community of clients.

#### **Find a Service Database**

One of the most useful features on the Deltassist website is a reviewed information and referral portal to allow residents to search for services that they need. The service may be in Richmond, Surrey, Delta or Langley, but links are searchable by keyword and available to anyone in Delta who needs services.

#### **Working Partnerships**

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Deltassist works with all local agencies, government organizations and others to ensure that the services they offer are supportive, appropriate and relevant. In fact most of the governmental ministries funding service to Delta residents contract with Deltassist in some way to meet the needs. Examples of programs that come from working partnerships include the STARFISH BACKUP fund that provides backpacks of food on Friday afternoons for children to use during the weekend; a Community Fund that is available to assist low-income Delta residents in crisis situation, Food security through participation in the Gleaning project and the distribution of Monte Cristo bread, weekly, at public facilities. Deltassist has also led and then co-led the DOVE Committee since 1992.

Deltassist provides facilities, leadership and staff to support local area committees that involve many volunteers, agencies and ministry staff around particular topics. Deltassist hosts the DOVE committee (Delta Opposes Violence Everywhere), pro bono legal clinics, and the annual Christmas Toy Drive and Food Hampers program.

### **Seniors**

Many of the services provided to Seniors through Deltassist are provided by volunteers, such as phone shopping, Visiting or driving or non-medical home support services such as light housekeeping, basic home repair, yard work and accompaniment to medical appointments. Some of these services are fee-based on a sliding scale.

### **Counselling**

Deltassist offers counseling for Delta residents 55+, with concerns that are impeding their ability to live a healthy lifestyle. Outreach can be provided to seniors in their home communities and their homes as appropriate, and with family as applicable. This counseling functions in collaboration with the City of Delta's own Seniors Support Coordinator as they refer back and forth to each others' areas of expertise.

Counseling services in a variety of other subject areas are offered, both individually and in groups using a variety of treatment methods. Again, fee for service counseling can also be provided on a sliding scale. Deltassist provides the majority of substance use services in Delta, child and youth suicide prevention, mental health (anxiety) groups for children, domestic violence and parenting services for parents of children 0-12. [www.deltaassist.ca](http://www.deltaassist.ca)

### **Deltaview Rehabilitation and Life Enrichment Centre (service categories 1,2,4,5,6)**

The DeltaView Campus of Care provides a multilevel care complex with a variety of services including medical palliative, extended care, respite and rehabilitation with capacity for 296 residents, 4 of which are assisted living. Funded primarily by Fraser Health, private funding is also received. [www.deltaview.ca](http://www.deltaview.ca)

### **DIVERSEcity Community Services (service categories 1,2,3,4,5,6) [www.dcrs.ca](http://www.dcrs.ca)**

DIVERSEcity Community Resources Society (DIVERSEcity) is one of many Surrey registered not for profit agency offering a wide range of services and programs to the culturally diverse communities of the lower mainland, including Delta. DIVERSEcity was established in 1978 (under its founding name of SURREY DELTA IMMIGRANT SERVICES SOCIETY (SDISS)) and has over three decades of

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service to the community. They pride themselves on having well-founded expertise in assisting immigrants and new Canadians in their integration into their new community.

Service delivery areas are:

- Settlement and Community Programs
- Language Training and Literacy Programs
- Employment Services and Skills Training Services
- Services
- Programs for Children and Youth
- Interpretation and Translation Services

### **DIRECTIONS Youth Services (service categories 1,2,3,5,6)**

Directions Youth Services is a Vancouver based organization that provides support to at-risk, homeless, or street-involved youth under 25. Resources are available 24 hours a day, 7 days a week, 365 days a year. They provide safe spaces to connect with supports, detox from substances, and provide access to transitional and short-term housing. Directions currently has 3 locations to serve clients. Directions Youth Services focuses on being client-centered. A team of peer staff, youth workers, counsellors, and support staff work to help clients work on their goals and meet the needs they see as most important.

### **Divisions of Family Practice (service category 1)**

The *Delta Division of Family Practice* represents family physicians in the communities of Ladner and Tsawwassen. North Delta is represented through the *Surrey/North Delta Division of Family Practice*. Together, the members work to improve patient access to local primary care, increase local physicians' influence on health care delivery and policy, and provide professional support for physicians. The Divisions represent local physicians working collaboratively with the Health Authority, the General Practice Services Committee (GPSC), and the Ministry of Health to identify health care needs in the local community and develop solutions to meet those needs. The Divisions of Family Practice initiative is funded by the [General Practice Service Committee](#) (GPSC), a joint committee of the [provincial government](#) and [Doctors of BC](#).

#### **GP for Me**

Recently, many BC divisions completed the “GP for ME” project in order to attract more doctors into BC communities. Both Divisions work actively to recruit permanent and locum physicians. In order to help find a family doctor – go to online FETCH (for everything that is community health) at: <http://delta.fetchbc.ca/> in South Delta, or call the office at: 604-943-5591. For North Delta go to: <https://snd.searchdoctors.ca/> or call the Division at: 604 589-0297.

### **Driving Miss Daisy – South only (service categories 4,6)**

Driving Miss Daisy is an Alberta-based for profit corporation that offers franchise opportunities throughout Canada. They are the leader in non-medical senior services offering assistance, accompaniment, and other types of transportation for seniors and those with disabilities or special needs. Services are chosen to improve the quality of life for Seniors and those with disabilities while also giving caregivers respite. Needs are met on an individual basis. Currently this service is only available in Ladner and Tsawwassen. [www.drivingmissdaisy.ca](http://www.drivingmissdaisy.ca)

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**Early Years Centre (EYC) (service categories 1,3,6,7)****11415 84<sup>th</sup> Ave. North Delta 778-578-7840**

BC Early Years Centres build on services currently existing in a community. The DeltaKids Early Years Centre provides one stop access to a range of early years programs for parents, grandparents and caregivers with young children up to 6 years of age. REACH Child and Youth Development Society together with the DeltaKids Committee and partnering with MCFD and the City of Delta, provides this centre to support families with young children living in Delta. The EYC provides space for programs, a range of drop-in programs and group sessions, early developmental information and screening, resources and education for families and organizations and community outreach. A current initiative is "Every Door is the Right Door" which aims to have consistent, current information on Early Years services distributed throughout Delta facilities to provide support to parents no matter their method "into" systems.

[www.deltakids.ca](http://www.deltakids.ca) or FACEBOOK Delta Early Years Centre

**Earthwise Society Community Programs (service categories 1,3,4,6)**

Earthwise Society collaborates with most Delta agencies to promote Balanced Living, organic food choices, mental health and food security. Programs available to support Food Security include Shared Harvest for Seniors and families in need by both providing fresh food and teaching about how to make available food stretch further. Pocket Markets, Family Harvest Boxes and participation in the Delta Food Coalition provide social, environmental and economic benefits to a wide range of audiences. Between 2013 and 2015, funders including the United Way, Federal programs like "New Horizons for Seniors", the BC Gaming commission, The Vancouver foundation, TD "Friends of the environment", and the Provincial "Community Action Initiative" have provided over \$455,000 in funding to support innovative inter-agency partnerships. [www.earthwisesociety.bc.ca](http://www.earthwisesociety.bc.ca)

**Faith Communities (1,2,3,4 6)**

Delta's Communities of Faith work together to meet the social service needs of many Delta residents. They are approached individually for active needs and the communities also provide workshops, preventive education and money as appropriate.

**Family Caregivers of BC (service categories 1,4)**

Family Caregivers of British Columbia is a registered non-profit dedicated 100% to supporting family caregivers. They exist to improve the quality of life for family caregivers through support, information, and education and providedirect support to family caregivers through 1:1 emotional support, help navigating the health care system, and free resources such as a quarterly newsletter, Caregiver Connection.

FCBC educates family caregivers and health care providers through free webinars, workshops and support group facilitator training. They also engage with family caregivers and the health sector to gain recognition for family caregivers and their roles as partners in care, as well as ensure family caregivers are included in health care system improvement efforts.

**Family Smart Institute of Families for Child and Youth Mental Health (1,2,3,6)**

The Institute of Families in BC funds Family Smart to support both individuals and parents navigating the Mental Health Systems in BC. FamilySmart™ provides an assortment of programs independently and in conjunction with the Kelty Mental Health Resource Centre at BC Children's hospital. Support

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is provided to Parents In Residence (PiR) and Youth In Residence (YiR) programs that provide peer support, mentoring, system navigation and access to information, resources, networks and education for:

- Youth or young adult with lived experience of mental health and/or substance use challenges
- Families and caregivers parenting children, youth or young adults with mental health and/or substance use challenges
- Systems and service providers; to assist in building knowledge, skills and capacity in working well together with youth, young adults and families to enhance mental health outcomes.

<http://www.familysmart.ca/>

### **Federal – Employment and Social Development Canada (service categories 1,3,4,6)**

This government area includes ministries that provide support for individuals and organizations both directly and through program funding. Ministries included are; Families, Children and Social Development; Employment, Workforce Development and Labour; and Sport and Persons with Disabilities. [www.esdc.gc.ca/eng](http://www.esdc.gc.ca/eng)

### **Federal – Ministry of Health/Health Canada (service categories 1,2,3,4,5,6)**

Health Canada is a ministry that holds the Acts and Regulations pertaining to Health across Canada. Health Canada provides support to provincial Health Authorities, individuals and organizations directly and through program funding. [www.hc-sc.gc.ca](http://www.hc-sc.gc.ca)

### **FETCH - For everything that is community health (service categories 1,3,4)**

The FETCH initiative began with Provincial Government funding through a GPSC Initiative, to provide money to local Divisions of Family Practice to develop databases of resources, services, and programs for communities in all areas of well-being. In South Delta, the Delta Division of Family Practice has built a database to provide both non-profit and for profit listings of available resources. It can be searched by name or need, and includes information on a variety of health issues, including providing the portal to aid in the search for a family doctor. <http://delta.fetchbc.ca/>

### **Focus Foundation/Whytecliff Centres (service categories 3,6)**

Focus Foundation was formed in 1975 as a non-profit society advocating for vulnerable youth and their families through its support of Whytecliff Learning Centres. They are dedicated to transforming young lives through access to education, because no child, regardless of their circumstance, is an acceptable loss. Focus Foundation serves and advocates for at-risk youth ages 13 to 19 who fall through the cracks of traditional social service and educational solutions. Youth served are often struggling with addiction, mental health, and behavioral challenges. Programs blend education with therapeutics, and offer youth positive relationships and life experiences. Hours are 8:30 am to 4:30 pm Monday to Friday. It is a nonprofit, non-sectarian agency.

The Whytecliff Centres (Langley and Burnaby) are independent schools for youth ages 13 to 19 who have struggled in traditional social service and educational solutions. The Schools provide a focused and supportive environment where students can develop academic skills, cultivate personal talents, and complete courses prescribed by the BC curriculum. Open to youth from all areas of BC. Accredited by BC Ministry of Education. <http://focusfoundation.ca/>

**The Foundry (previously Mindcheck.org) (1,2,3)**

BC Ministry of Health launched Mindcheck.org 3 years ago to provide easy access to physical and web-based resources for youth dealing with concurrent issues. The service allows individuals to compare symptoms, seek supports and identify issues with their own mental health. The Foundry brings together web-based and hub (facility)-based supports to offer health and wellness research, services and support for BC young people ages 12-24. <https://foundrybc.ca>

**The FORCE Society for Kids' Mental Health – See Family Smart****Fraser Health Authority (service categories 1,2,3,4,5,6)**

604 587 4600 | [Feedback@fraserhealth.ca](mailto:Feedback@fraserhealth.ca) , [www.fraserhealth.ca](http://www.fraserhealth.ca)

Fraser Health is the largest health authority in the province, serving more than 1.87 million people from Burnaby to Hope, including Delta. Fraser Health is responsible for providing health care services both in hospital and the community. Community services include residential care and assisted living, public health, home health, palliative care, mental health and substance use support, as well as specialized programs for children, women and Aboriginal people. Fraser Health also provides funding support for contracted care programs run by community organizations.

***Delta Hospital***

5800 Mountain View Blvd, Delta, B.C. | 604.946.1121 | [Feedback@fraserhealth.ca](mailto:Feedback@fraserhealth.ca)

As a community hospital in Fraser Health's integrated network of care, the role of Delta Hospital is to provide primary, secondary, and some specialty services, such as 24/7 emergency, general medicine, surgery, inpatient, and outpatient care, with some services requiring a referral while others can be accessed directly. Delta Hospital has 58 acute care beds. In addition to inpatient and surgical day care, the hospital has an active emergency department and provides a range of surgical day care and outpatient services. As a community hospital, Delta Hospital provides primary, some secondary acute care and specialty services locally while accessing other community or regional hospitals in Fraser Health for services such as maternal, infant, child and youth, mental health and substance use and inpatient surgical care.

In addition to service delivery, Delta Hospital is a community education facility affiliated with the UBC Faculty of Medicine.

***Hospital Services***

Delta Hospital provides community hospital services to Delta and North Surrey residents, and regional services through the regional Rehabilitation Program. Delta residents may also be sent to Surrey Memorial Hospital for a variety of testing or support needs.

***Home and Community Care Services***

Delta Home Health office provides nursing support, older adult day programs, case management, respite care and more. To access services, call the Home Health Service Line at 1-855-412-2121



***Residential Care and Assisted Living***

Fraser Health provides subsidized residential care for adults who can no longer live safely or independently at home due to complex health care needs. Delta currently has one Fraser Health owned and operated facility (Mountain View Manor) and four contracted facilities. To access services, call the Home Health Service Line at 1-855-412-2121

***Mental Health and Substance Use***

Fraser Health provides a range of mental health and substance use services including inpatient and outpatient, community and residential services. They are organized in seven client service streams:

- Child, Youth and Young Adult<sup>1</sup>
- Adult
- Community Residential Emergency Short Stay and Treatment
- Geriatrics
- Substance Use
- Tertiary (intensive and specialized services)
- Housing

Fraser Health also provides Public Health, Environmental Health and local Health units with staff dedicated to support both the Healthy Communities and Health Built Environment initiatives.

***Adult Mental Health***

The supported mental health housing programs case managed through the SHARP team are as follows:

**North Delta**

Licensed facilities include Delta Lodge (18 residents age 55 plus); Crestlene Lodge (15 male residents)

Non-licensed Congregate (Destiny) House – 4 residents;

North Bridging – 9 clients who live independently in the community with outreach health care worker support;

Scottsdale Transitional House – this is a regional program that is located in Delta – 10 beds (3 short stay beds; 7 Assisted Living beds)

**South Delta**

Non-licensed Congregate House – 3 beds

In the 2015/16 Delta Community Services Report – Fraser Health describes Delta as receiving:

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<sup>1</sup> Child and youth mental health support in the community is provided through the [Ministry of Children and Family Development](#). However, Fraser Health supports child and youth mental health through a range of services in urgent, crisis, and acute situations, including short-term crisis intervention, assessment and treatment, and inpatient assessment and treatment planning.

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**Community-based Services:**

Long Term Care Case Management	Home Care Nursing & Support Services	Specialized Palliative Care Team
Residential Care	Population & Public Health	Mental Health and Substance Use
92 Fraser Health operated residential care beds	298 Contracted residential care beds	1808 Home Health visits
Home Care Nurses provided 12010 visits to 1079 clients	Case Managers provided 1808 visits to 494 clients	5700 Home Support hours were provided to 190 clients per month
Occupational Therapy provided 840 visits to 281 clients	Physiotherapy provided 1767 visits to 331 clients	

**Delta Hospital Campus of Care:**

58 Funded acute care beds	31,338 Emergency Department visits
179 Surgical acute care cases	5,167 Surgical day care cases
6,997 Ambulatory care visits	24/7 Emergency Services
General and Internal Medicine	Day Surgery
Outpatient Services	Diagnostic Services

**Fraser Health Food Directory**

Working with the Delta Food Coalition and Delta Food Security Committee, Fraser Health representatives from Public Health update and provide this list of free and low cost food available to Delta Residents.

<http://www.fraserhealth.ca/health-info/health-topics/healthy-eating/free-and-low-cost-food-directory/>

**Fraser Health – Population and Public Health (service categories 1,3,4)**

Delta Public Health offers public health nursing, speech, audiology, and dental services based out of two sites in North and South Delta.

Services that are offered include:

- Immunization (childhood, adult and school based immunizations)
- Vaccine distribution and support for Community Vaccine Providers (e.g. Physicians and Pharmacists who immunize)
- By registering through our Prenatal Registration system, women may be offered enhanced public health nursing care
- After delivery a postpartum telephone contact is offered 24-48 hours after discharge
- Breastfeeding support
- Breast milk collection depot for donor milk that is sent to the Provincial Milk Bank for processing and distribution.
- Prenatal Breastfeeding classes
- Dental fluoride varnish clinics and education provided at the health unit as well as at specific community sites.

- Speech and Audiology services
  - Newborn hearing screening (Early Hearing Program) provided for all infants in hospital and/or (if missed or referred for further assessment) at the health unit.
  - Audiology services for referred children 0 -19 years of age; including, but not limited to, all referrals from Early Hearing Program, mass Kindergarten screening
  - Speech services for referred children 0 to school age
  - Kindergarten screening for vision and hearing. Kindergarten dental screening every 3rd year
  - Nurse-Family Partnership (NFP) is a program for women who are having their first baby. The Nurse Family Partnership is a home visiting programme for first time young mums, aged 24 years or under. An NFP nurse visits the mum regularly; from the early stages of pregnancy until their child is two. The NFP programme aims to enable mums to:
    - Have a healthy pregnancy
    - Improve their child's health and development
    - Plan their own futures and achieve their aspirations.
    - Family visiting program
    - Partnering with the Public Health Communicable Disease Nursing team to provide local follow-up for clients
    - Harm reduction supply distribution and collection, as well as distribution of Take Home Naloxone kits.
    - Referrals to other community partners
- Web resources: [www.Fraserhealth.ca](http://www.Fraserhealth.ca)

### **Fraser Valley Regional Library (service categories 1,3,4,6)**

Delta is a member municipality of the Fraser Valley Regional Library System (FVRL) which serves more than half a million people throughout the Lower Mainland and the Fraser Valley. The Ladner Pioneer, George Mackie, and Tsawwassen libraries provide comprehensive library services in each of Delta's three communities. Libraries provide 7 days a week services to all members of the community including the homeless and those who have no other safe, dry and warm space to be during the day and early evening. Library staff is trained to offer minimal social services and are a valuable referral source to other Delta agencies and services. [www.fvrl.bc.ca](http://www.fvrl.bc.ca)

### **Gateway Society - Services For Persons With Autism (service categories 1,2,3,4,5,6)**

4807 Georgia St Delta, BC V4K 2T1, Canada Phone: [\(604\) 946-0401](tel:6049460401)

Sources Community Living Residential Programs provide all-encompassing care for residents who have been referred to Sources through Community Living British Columbia.

Located in Ladner, Cloverdale and White Rock, these homes care for adults with developmental disabilities and/or autism who require assistance in their day to day lives. Staff assists residents to participate in all aspects of daily living in order to ensure residents have a good quality of life.

Elements of support may include health, recreation, social, employment, volunteering, and connection to community. All homes are licensed by Fraser Health Community Care Licensing.

<https://www.sourcesbc.ca/>

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**Get Prepared (service categories 1,2)**

Government of Canada website to help families develop emergency plans, create emergency kits and prepare for a variety of hazards and emergencies. <https://www.getprepared.gc.ca/index-eng.aspx>

**Go Green Delta (service categories 1,5,6)**

A group of like-minded people interested in learning more about supporting the natural environment. Begun as a film and book group and expanding into guest speakers, research reviews and conversations, this group meets the second Wednesday of the month at the [Tsawwassen Library](#) to explore a greener world .

**Grandparents Raising Grandchildren Support Line (service categories 1,2,3,4)**

If you're a grandparent or other relative raising a family member's child, you can get information and advice from the Grandparents Raising Grandchildren (GRG) Support Line to:

- deal with complex services systems such as the Ministry of Children and Family Development,
- find the answers, assistance, and resources you need to prevent or solve problems, and
- learn about benefits and services that will support your whole family.

The GRG Support Line is staffed by two part-time advocates trained in advocacy, social work, family law, and government services related to kinship caregiving.

Contact the GRG Support Line Monday, Tuesday, Thursday, and Friday from **11 a.m. to 3 p.m.** :

- **604-558-4740** (Greater Vancouver)
- **1-855-474-9777** (call no charge, outside Greater Vancouver)

At other times, you can leave a voicemail message or send an email, which will be returned promptly. [http://www.familylaw.lss.bc.ca/help/who\\_GRGSupportLine.php](http://www.familylaw.lss.bc.ca/help/who_GRGSupportLine.php)

**Handydart (service categories 1,2,4,6)**

Contracted by Translink, Handydart offers bookable, door to door, shared ride transportation for solo or accompanied passengers with differing abilities or temporary challenges that prevent them from taking public transportation. Cost is limited to current publicly set transportation costs.

[www.translink.ca/en/Rider-Guide/Accessible-Transit/HandyDART.aspx](http://www.translink.ca/en/Rider-Guide/Accessible-Transit/HandyDART.aspx)

**Harbour Manor Housing Co-operative (service categories 5,6)**

4720 52A St., 44 units of affordable housing for families

To apply: Direct - #45 – 4720 52A St. V4K 2Y6

**Healthier Communities Partnerships (HCP) (1,3,4,6,7)**

HCP is a component of the Ministry of Health goals that facilitate the ongoing development of healthy, thriving and resilient communities. These partnerships include municipalities and agencies that support healthy lifestyles, a vibrant economy, affordable housing, accessible community services, thriving neighbourhoods, clean air and water, engage citizens and more. Projects in Delta have included the successful creation of a Smoking bylaw for public places, the Delta Smoke Free Campaign, forums to support Fentanyl/Overdose awareness, programs to support substance use prevention project and the Plan H(earth) forum. <http://bchealthycommunities.ca/>

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**Healthy Built Environments (HBE) (1,2,3,4,5,6,7)**

Part of the Provincial Health Services authorities, this Population and Public Health program strives to support the creation of built environments that can support physical, mental, and social health and well-being. The phrase "built environment" refers to the human-made or modified physical surroundings in which people live, work, and play. These include our homes, schools, workplaces, public spaces like parks and recreational areas as well as broader service networks such as our transportation and food systems. The concept of "built environments" can refer to areas of varying scope such as a large-scale urban plan or a site specific development. HBE works alongside HCP to provide overall scope of services. <http://www.bccdc.ca/our-services/service-areas/population-public-health/healthy-built-environment>

**Healthlink BC (1,2,3,4)**

A provincial government agency dedicated to providing diverse information and services to improve the lives of British Columbians. Information can be found at: <https://www.healthlinkbc.ca/> or by calling 811 to be connected with a variety of services including health system navigators, nurses, BC Poison Control, dieticians, exercise professionals and pharmacists.

**HUB Cycling**

HUB Cycling is a charitable non-profit organization, established in 1998 (originally named the Vancouver Area Cycling Coalition) to improve cycling conditions in Metro Vancouver. Since then HUB has impacted infrastructure, educated thousands of children and adults and motivated many more. A member-based organization, HUB strives to remove barriers to cycling and improve the quality of our communities, our health, the environment, and local economies. Hub provides bicycle education for all ages, communicates with and encourages more people to cycle, builds a fun & social community with events, programs & courses, works with governments, businesses and community organizations and advocates for bicycle safe communities. Delta has a diverse landscape and a good network of biking paths. Community biking groups focus on community training and development of non-vehicle transportation. Many Delta residents participate in the Biking Hub and promote the ideas of balanced living at home and at work. [bikehub.ca/delta](http://bikehub.ca/delta)

**Human Early Learning Partnership (HELP) (service categories 1,3)**

The Human early Learning Partnership program at UBC provides reports, research, and training to BC communities which participate in the measurement tools that HELP administers through local school districts. The measurements are taken around student vulnerabilities – which areas of children's emotional, mental, physical health are at risk for causing challenges later in life. The EDI is the Early Development Instrument and the MDI is the Middle Development Instrument. This research is valuable for planning services and programs in Delta. Proactive training occurs because of the information shared by HELP staff. Local committees like DeltaKids provide instruction based on this information so all community groups can participate in planning to eliminate the vulnerabilities that Delta children exhibit. [www.earlylearning.ubc.ca](http://www.earlylearning.ubc.ca)

***Early Development Instrument Indicators***

The Human Early Learning Project provides historical and current research to review the vulnerabilities or weak areas for Delta Children. The Early Development Instrument identifies weaknesses in the following areas: Physical Health and Well-being; Social Competence; Emotional Maturity; Language and Cognitive skills; Communication Skills;

and any combination of those. Children are assessed as they enter kindergarten and it is important to note that information can only be gathered from communities where the School District or private school participates.

Vulnerability is defined as “the portion of the early childhood population which, without additional support and care, may experience future challenges in school and society” (Human Early Learning Partnership (HELP), UBC). Key findings demonstrate a large variance between neighbourhoods in BC and the vulnerability rate increases with each wave of data far higher than what could be expected biologically.

As much as 2/5 of brain development happens after birth and before the age of 5, and thus the first 1000 days of a child's life are key in establishing brain connections that serve individuals for their entire lives. Parent support programs are key points of entry and influence to help ensure that these developmentally critical years are spent enriching children's' lives and activities.

#### ***Middle Development Instrument Indicators***

The Middle Development Instrument (MDI) was developed to assess five areas of development that are strongly linked to well-being, health, and academic achievement. It focuses on highlighting the factors that support and optimize development in middle childhood: Social and Emotional Development; Physical Health and Well-Being; Connectedness to Adults and Peers; School Experiences; and Use of After-School Time.

The survey is completed by children in grades 4. The MDI is child self-reported (youth voice) and all school districts are welcome to participate, though only some do. One of the key aspects of the MDI is the Well-being Index, a summary measure that illustrates the number of children who are 'thriving' in any neighbourhood or school district. Children who are 'thriving' are those who report positive outcomes related to optimism, happiness, self-esteem, absence of sadness and their general health.

Key Findings include the fact that when children were asked what they wish they were doing after school, the majority wanted more physical and outdoor activities. This perhaps reflects society's movement to a more sedentary lifestyle and the prevalence of the associated health concerns (obesity and diabetes).

#### **Immigrant Service Society of BC (service categories 1,6)**

Established in 1972, ISSBC has provided a variety of support services for immigrants and refugees, including settlement, education and employment services for over 25,000 clients every year. ISSBC is the largest agency of its kind in Western Canada, with targeted programs for refugees, women, children and youth, plus support services in over 45 languages. Programs and services are available throughout Metro Vancouver, Squamish and the Okanagan. ISSBC is the receiving organization for all refugees and newcomers arriving in Vancouver before families are dispersed to other cities, like Delta, for settlement. [www.issbc.org](http://www.issbc.org)

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**Jumpstart (1,3,6)**

Jumpstart is a registered charity that helps kids from financially disadvantaged families participate in organized sports and physical activity. National in scope, but local in its focus, Jumpstart delivers support to children and youth through a Canada-wide network of Chapters and Community Partners. [https://jumpstart.smartsimple.ca/files/407846/f108831/terms\\_condition\\_en.html](https://jumpstart.smartsimple.ca/files/407846/f108831/terms_condition_en.html)

**Kelty Mental Health Services (service categories 1,3,6)**

The Kelty mental health resource centre is located at BC Children's hospital in Vancouver and is BC's information source for children, youth and families beginning to deal with mental health challenges. Information supports include addictions, anxiety, ADHD, autism, concurrent disorders, depression, eating disorders, mood disorders, obsessive compulsive disorder, psychosis, schizophrenia, self-help and prevention, self-harm, stress management, substance use, and suicide prevention.

[www.keltymentalhealth.ca](http://www.keltymentalhealth.ca)

**KidSport Delta (service category 1,3)**

KidSport is a national not-for-profit organization that provides financial assistance for registration fees and equipment to kids aged 18 and under. Through a confidential application process grants are provided for a season of sport. KidSport Delta raises money within Delta and grants all the money back to Delta children. Money is raised through donations that are tax receipt able and an annual gala evening. Delta annual support has been funding close to 100 children giving out over \$30,000.

[www.kidsportcanada.ca](http://www.kidsportcanada.ca)

**Kin Village (service categories 1,2,4,5,6)**

Kin Village provides a variety of levels of care from full extended care with full-time medical coverage to complete independent living. Social, mental, emotional issues are addressed at different levels. Costs are funded by residents' income, Fraser Health Authority and private support. The City of Delta also contracts with Kin Village as the Seniors Centre host facility for Tsawwassen.

[www.kinvillage.org](http://www.kinvillage.org)

***KinVillage Association***

Vidal Court – 5492 11 Ave – 45 units – of Independent Seniors Housing with Support Services

North Court – 1050 54A st. 86 units – Adults and Seniors with Support Services

South Court – 5440 10 Ave – 79 Units – Adults and Seniors with Support Services

To apply for all three above : 604-943-4805 X402

**Little House Society (service categories 1,3,4,6)**

The Little House Society collaborates with community stakeholders for the prevention and treatment of substance abuse and addiction. Services include interventions, pre-treatment assessment and referral services and post-treatment recovery support. The Little House Society seeks to achieve two main goals: to provide education regarding the effects of substance abuse on users and their families; and to provide a space where help can be provided to help those who are currently struggling find support, hope, and motivation to work towards recovery. [www.littlehousesociety.ca](http://www.littlehousesociety.ca)

**Lookout Homeless Services Society (service categories 1,5,6)**

Lookout Emergency Aid Society is a non-profit charitable organization established in 1971 which

offers a range of services and housing to adult men and women who are destitute and require assistance. The society participates in regional discussions to address homelessness. They are located outside of Delta. [www.lookoutsociety.ca](http://www.lookoutsociety.ca)

**Lower Mainland Doukhobor Benevolent Society (service category 5)**

White Birch Manor, 11905 80 Ave, 48 Units of affordable housing for Seniors  
To apply: 604-590-5755 or in person at above address.

**Mariner Cove Housing Cooperative (service category 5)**

4660 52A St. - 38 units of affordable housing for families  
To apply: Direct - #39 – 4660 52A St. Delta BC V4K 2Y6

**Meals on Wheels - South Delta and Surrey/North Delta (service categories 1,4)**

Since 1967, the Health and Home Care Society of BC has operated the Meals on Wheels program in Vancouver and Richmond. The program also includes a Chinese Meals on Wheels service, delivered by Chinese-speaking volunteers, which was launched in 1996. [www.sndmow.com](http://www.sndmow.com) or Deltassist for South Delta information.

**Mental Health Advisory Committee c/o DAWN Society (service categories 1,2,6)**

Fraser Health: Community Mental Health Advisory Committees (CACs) are partnerships between individuals, family members, Fraser Health, and service providers to promote positive systemic change to initiate and enhance the recovery of individuals living with mental illness. There are 12 CACs in the Fraser Health Region, including Delta.

**Metro Vancouver (service categories 1,5,6)**

Metro Vancouver is a federation of 21 municipalities, one Electoral Area and one Treaty First Nation that collaboratively plans for and delivers regional-scale services. Its core services are drinking water, wastewater treatment and solid waste management. Metro Vancouver also regulates air quality, plans for urban growth, manages a regional parks system and provides affordable housing. The regional district is governed by a Board of Directors of elected officials from each local authority. Delta community includes 2 housing units managed by Metro Vancouver. [www.metrovancouver.org](http://www.metrovancouver.org)

**Metro Vancouver Housing Corporation (service category 5)**

Evergreen Court – 4649 Evergreen Lane – 16 units of affordable housing for Seniors  
Evergreen Downs – 4600 Evergreen Lane – 38 units of affordable housing for families  
Lynden Court – 5500 48B Ave – 51 units of affordable housing for Families  
TO APPLY for above: Housing Registry - 604-433-2218

**Migrant worker ministry (service categories 1,2,6)**

Cedar Park Church along with Ladner Baptist Church and other ministries and community residents have combined to support the approximately 400 migrant workers in South Delta. Support is provided for banking, shopping, medical and legal needs. ESL classes are provided along with social activities, celebrations and health and wellness events. For more information contact :  
[Andrew@cedarparkchurch.org](mailto:Andrew@cedarparkchurch.org)

**Milieu Family Services (service categories 1,6)**

Milieu Family Services is a Surrey based social service agency that provides employment services, including cash incentives for employers to hire people with differing abilities. They work closely with Community Living BC clients. No website.

**Ministerials (service categories 1,6)**

Ministerials are informal groups of faith community leaders that meet regularly to support one another on various issues. Delta hosts two ministerials, one in the north and another in the south, where leaders share issues in the community and ensure that community benevolent or emergency funds are sufficient in each of their communities. Contact any local faith community for more information.

**Mountain View Manor (service categories 1,2,4,5,6)**

Mountain View Manor, on the Delta Hospital campus, provides supportive care to housing and care to individual residents and their families. This supportive care acknowledges the individual's rights to enhanced quality of life through the provision of quality programs. The interdisciplinary team at Mountain View Manor provides services that support the care of the resident's physical, emotional and psychosocial needs.

**Facility**

Mountain View Manor building has main floor access. There are two wings, North and South. We have a large dining and recreation room with the recent addition of a large sunroom. The grounds of Mountain View are expansive and well treed. A large south-facing outdoor area has patio furniture and a water feature. This is a Fraser Health operated site providing full-time residential care

**Type of accommodation**

Total beds: 92 publicly subsidized residential care beds. There is an internal waitlist for private and semi-private rooms; some rooms available for couples. Basics include bed, bedside table, towels, linen, and incontinence products. Clients may also bring radio, TV, personal mementoes, pictures, plants.

**Network to end Violence in Relationships (NEVR) (service categories 1,2)**

NEVR works with various educational agencies, including Kwantlen Polytechnic University, to educate people on the need to eliminate violence in relationships. NEVR committee members are participants in the new Provincial Office on Domestic Violence established by the Ministry of Children and Family Development. [www.kpu.ca/nevr](http://www.kpu.ca/nevr)

**North Delta Refugee Project (service categories 1,6)**

The partnership of North Delta Churches (ND Evangelical Free Church, St. Cuthbert Anglican Church, Trinity Lutheran Church and Crossroads United Church) came together in response to the Syrian Refugee crisis of the fall of 2015. Coordinated by a steering Committee of members from all four churches, along with other community members, this group aims to assist at least one displaced Syrian family through a private sponsorship process. This group has not received their designated family as yet but has provided much needed volunteer work for other North Delta families arriving from Syria. [www.crossroads-united-church.ca/north-delta-refugee-project](http://www.crossroads-united-church.ca/north-delta-refugee-project)

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**Northcrest Care Centre Ltd. (service category 1,2,4,5)**

Northcrest Care Centre is home to two care units for residents requiring daily care and assistance, one secured special care unit for residents at risk due to dementia, and a transitional care unit for rehabilitation care following hospital discharge. Surrounded by beautifully landscaped gardens and tall evergreens, Northcrest features several spacious sunrooms and secured patios. It is owned and operated by Northcrest Care Centre Ltd. [www.northcrestcare.ca](http://www.northcrestcare.ca)

**Options Community Services (service categories 1,2,3,4,5,6)**

Options Community Services is a non-profit society and registered charity providing social services primarily in Surrey, Delta, White Rock and Langley and collaborating with individuals, businesses, community groups and government to create focused, effective and responsive resources for the community. For Delta residents Options hosts the childcare searching service and provides extensive settlement services in the community and one on one with newcomers and refugees. They are also responsible for the Fraser Health Crisis Line and assisting Delta individuals and families who find themselves homeless by providing outreach workers and emergency services. Options works in collaboration to provide language and settlement services for Delta Newcomers and provides housing, employment and other services for all residents. [www.options.bc.ca](http://www.options.bc.ca)

**PlanH (service category 1,3,4,6,7)**

The PlanH program supports local government engagement and partnerships across sectors for creating healthier communities. Recognizing that community policy, plans, and decisions affect health and well-being, PlanH provides learning opportunities, resources, and leading-edge practices for collaborative local action. PlanH, implemented by [BC Healthy Communities Society](http://www.bchealthycommunities.ca), facilitates local government learning, partnership development and planning for healthier communities where we live, learn, work and play. Working together with health authorities, UBCM and the Ministry of Health, PlanH supports Healthy Families BC, the Province's health promotion strategy. <https://planh.ca/>

**PLAY Delta (1,2,3,4,6,7)**

PLAY Delta is a committed group of community stakeholders with a core group that includes Delta Sport Council, Delta Gymnastics, Delta school District, Delta Parks and Recreation, Sport for Life/Active for Life staff. This group builds Delta programs, training and services to provide Active for Life opportunities for all Delta residents to grow the physical literacy movement within the areas of education, sport, health and recreation.

**Pony Pals Therapeutic Riding Association (P.P.T.R.A.) (service categories 1,3,6)**

PPTRA offers therapeutic riding programs for those with a variety of developmental diagnosis in Delta. With a family friendly atmosphere, calm trained horses, excellent safety record and trained coaches PPTRA has offered equine therapy programs on their farm since 2009. <http://ponypals.org/about-pptra.html>

**Private Counselors (service category 1)**

Privately funded counselors can provide support for families and individuals experiencing stress, including eating disorders, domestic violence or depression. Agencies like Moving Forward and

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Genesis provide services in up to 37 different languages while others, like Alongside You will provide therapies in a variety of formats including music, art, or journaling. Fees can be market rates or provided on a sliding scale.

#### **Private Schools (service categories 1,3,6)**

Delta is home to 5 private schools that are managed under organizational guidelines within the rules of the province of BC. Schools can be faith or culture based and may meet specific needs of the community.

#### **Problem Gambling of BC (service categories 1,2)**

The BC Government provides free information and resources to support informed choices and healthy behaviour with respect to gambling participation. Free treatment and support services are available for problem gamblers and their families. [www.bcreponsiblegambling.ca](http://www.bcreponsiblegambling.ca)

#### **Progressive Inter-Cultural Services Society (service categories 1,2,3,4,5,6)**

PICS are a large social service agency located in Surrey that provides extensive support and services to Delta residents. Services are provided in up to 10 languages and programs include settlement, refugee support, employment, housing, language and literacy, seniors and special programs. PICS staff collaborate with Delta agencies to provide programs based on identified needs in the community. PICS also provides hosting and management responsibilities for the Delta Local Immigration Partnership and previously the Delta Welcoming Communities Team. PICS is funded through a variety of provincial and federal ministries, United Way, BC Gaming, private donations, and foundations. [www.pics.bc.ca](http://www.pics.bc.ca)

#### **Qmunity: BC's Queer Resource Centre (service categories 1,2,6)**

Diversity and inclusion professionals offer consultation and workshops to help identify and avoid discriminatory behaviours and to explore the complexity, fluidity, and potential of sexual and gender diversity. [www.qmunity.ca](http://www.qmunity.ca)

#### **Reach Community Services (service categories 1,3,6)**

REACH Child and Youth Development Society provide most of the services for families needing Child Development services in Delta.

REACH is a non-profit child development centre that has been working in Delta since 1959. Programs and services are designed to meet a wide range of needs for children from birth to age 19. Referrals can come from families, caregivers or other sources and services are available in Delta, Surrey and Langley. REACH provides a variety of programs including Infant Development, Applied Behavioural Analysis, two Developmental Preschools, Infant Development, Supported Child Development and Aboriginal Supported Child Development, behavior support, Respite Care, Clubs and Therapies, and parent education amongst many more. In 2014/15 year, REACH served over 870 children and their families.

Reach provides part-time services to families who have children with special needs and who are experiencing mental health challenges that may impact their ability to parent their child as well as to children who have special needs that have a dual diagnosis that includes mental health challenges.

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REACH funding comes primarily from the Ministry of Children and Families with a significant amount of other individual funding contracts. Parent fees, support from the Delta School District, Donations, contracts and the Vancouver Foundation make up the balance of the support. The City of Delta provides \$27,550 in an annual grant to augment a provincial gaming grant for therapy provision.

REACH has recently completed a fundraising project to build a new centre in Ladner with support from the City of Delta for location and funding and many other partners. This new location will allow better integrated service, improved access and more families to be served.

[www.reachdevelopment.org](http://www.reachdevelopment.org)

### **Ready to Rent (service categories 1,2,5)**

Ready to Rent BC is an educational organization that provides instruction to both tenants and landlords as to the methods, laws, and best practices for renting housing in BC. It was founded by a group of citizens and service-related agencies in the Victoria region that came together to find solutions for unstably housed and homeless families. The first course was piloted in 2009, and Ready to Rent BC (R2R) was incorporated in 2011. Since then, R2R has been steadily expanding to meet the need for pro-active solutions that increase housing stability and prevent homelessness.

Ready to Rent (R2R) provides education that builds the skills, knowledge and confidence of participants while respecting them as adult learners through engaged and participatory curriculum. As the programs have grown throughout British Columbia, it is recognized that every tenant and landlord can benefit from R2R's education.

<http://www.readytorentbc.org/>

### **Red Door Housing Society (service category 5)**

The Red Door Housing Society is a non-profit housing society that has provided affordable rental housing in the Lower Mainland since 1985. Communities are mixed income with a focus on low income families, with some units for older singles and tenants who need wheelchair accessibility. Red Door Housing Society operates under a Board of Directors made up of business professionals and community project leaders. The Board votes to set and approve policies, major transactions and program directives ensuring that that we reach Red Door Housing's goals. Our head office is located Vancouver area, and serves properties in the Lower Mainland. <https://reddoorhousing.ca/#>

- Ladner Willows - 5625 Ladner Trunk Road – 40 units of affordable housing for families To apply: Housing Registry – 604-433-2218

### **Rick Hansen Foundation (service categories 1, 6)**

The Rick Hansen Foundation was established in 1988 to raising funds and awareness to create a world without barriers for people with disabilities. The Foundation provides funding for some projects and recently won the contract to manage the Canada 150 funds for accessibility improvement projects in BC. Delta Parks, Recreation & Culture department used the Rick Hansen foundation to complete the civic facility accessibility audits during 2016. [www.rickhansen.com](http://www.rickhansen.com)

### **Royal Canadian Legion #61 and #289 (service categories 1,4,6)**

Delta's two Legions provide services for all veterans including social support and fundraising

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ventures. They provide catering and other food services in business locations, also supporting Food Security in Delta. [www.rcl61.com](http://www.rcl61.com) [www.legion.ca/](http://www.legion.ca/)

#### **Royal Canadian Marine Search and Rescue (service categories 1,2)**

Royal Canadian Marine Search and Rescue, Station 8 - Delta, supported by the Delta Marine Rescue Society has been providing marine Search and Rescue services and Boating Safety education in South Delta since 1976. This is an all-volunteer group dedicated to providing Search and Rescue to the waters around Delta, British Columbia. Trained crews stand ready to respond within minutes of being paged, 24 hours a day, 365 days a year. All funds used in the operation and equipping of the rescue boat are raised by the DMRS in the community of Delta. [www.deltasar.bc.ca](http://www.deltasar.bc.ca)

#### **Semiahmoo House Society (service categories 1,5,6)**

The Semiahmoo House Society provides a variety of services and supports, including housing, to Delta residents with differing abilities through their Surrey locations. Some Delta families have moved out of Delta to be closer to this supportive community. [www.semi-house-society.com](http://www.semi-house-society.com)

#### **SeniorsBC.ca (service categories 1,2,4)**

Seniors BC is a provincial agency that provides resources to older residents of BC to find resources for planning and living a healthy and active life as they age. Information is also available for families and caregivers. The website, SeniorsBC, provides information about government programs and services for older adults. The goal is to provide the residents of B.C. with one place to go to find all the information they need to plan for and live a healthy, active aging lifestyle. Subjects include: healthy aging, health & safety, transportation, financial/legal matters and caregiving.

<https://www2.gov.bc.ca/gov/content/family-social-supports/seniors>

#### **Seniors Services Society (service categories 1,2,4,5,6)**

This society is based in New Westminster and offers comprehensive services for Seniors in many locations. They are used by Delta residents primarily for the coordination of emergency or short-term housing. <http://www.seniorsservicessociety.ca/hhome.htm>

#### **The Society for Youth and Children of BC (service categories 1,3,6)**

The Society for Children and Youth of BC (SCY) is a unique provincial organization dedicated to improving the well-being of children and youth in British Columbia. Since 1974, the Society has focused on providing a strong voice representing children and youth. They provide support to adult duty bearers to improve the well-being of children and youth in British Columbia. Using the UN Convention on the Rights of the Child as a foundation, SCY has a track record of creating and delivering programs that have motivated change in research, legislation, policy, and practice in Canada. Supported by the United Way SCY provides focus on creating environments to help children thrive, including the "Every door the right door" policy and procedures for non-duplication of service. [www.scyofbc.org](http://www.scyofbc.org)

#### **SOS Children's Village BC (service categories 1,2,3)**

The SOS children's villages exist around the world to provide home, community and supports to help foster children and youth in need grow into caring, self-reliant adults. In BC the SOS village supports foster children and vulnerable youth and is the only SOS Children's village in Canada. Located in

Surrey, BC the SOS children's village provides care to many youth transitioning out of care to provide them with ongoing, consistent support. <http://www.sosbc.org/>

### **SOURCES Community Resource Centres (service categories 1,2,3,4,5,6)**

SOURCES is a community-based, non-profit agency dedicated to supporting the needs of children, youth and families, persons with disabilities and seniors that reside throughout the communities of White Rock, Surrey, Langley, Delta and Prince George. The agency answers 30,000 calls for help each year. Volunteers drive for seniors and answer calls for information. Professionals work with families in distress. The food bank, treatment facilities, group homes, and family and individual services are among the many programs provided. [www.sourcesbc.ca](http://www.sourcesbc.ca)

### **South Delta Stroke Recovery (service category 1,6)**

The Stroke Recovery Society of Canada offers educational seminars, support and services to people who have suffered strokes. There is a branch location in South Delta which offers programs for stroke survivors living at home and their caregivers.

693 53 St, Delta, BC V4M, Canada 604-943-2911

### **Special Olympics of BC – Delta (service categories 1,6)**

Provides opportunities for athletes with special needs to develop social skills, cultivate friendships, strive for and achieve goals, and increase their self-esteem. It is a community-based organization where volunteers work together to support the goal of providing athletes with these opportunities. Programs depend on the support of donors. [www.sobcdelta.org](http://www.sobcdelta.org)

### **Sport for Life/Active for Life (service categories 1,3,4,6,7)**

The Sport for Life Society is recognized as the global experts on the Canadian Sport for Life Movement, Long-Term Athlete Development, and physical literacy development. The purpose of the Canadian Sport for Life Movement is to improve the quality of sport and develop physical literacy. Sport for Life links sport, education, recreation, health and governments to align community, provincial, and national programming. Physical literacy is the motivation, confidence, physical competence, knowledge and understanding to value and take responsibility to be active for life. Sport for Life, as a social enterprise using Long-Term Athlete Development and physical literacy, works to be a catalyst for positive change. <http://canadiansportforlife.ca/>  
Active for Life is the physical Literacy resource for general information to share with the public. <http://activeforlife.com/>

### **Substance Abuse Emergency, Detox, and Rehab Facilities (service categories 1,2,5)**

Throughout Lower Mainland cities, a variety of agencies and ministries have allocated rooms in owned properties or entire facilities to accommodate persons with a variety of needs for supported housing. This is especially true for those pursuing substance abuse detoxification and rehabilitation. For Delta residents, there are no beds in Delta for emergency intake and instead individuals are put on waiting lists (up to one year long) when services are required. The following beds are identified as being located in Delta:

### **SUCCESS Community Services (service categories 1,2,3,4,5,6)**

The mandate of S.U.C.C.E.S.S. is to promote the well-being of Canadians and immigrants of Chinese

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and other ethnic origins, and to encourage their full participation in community affairs in the spirit of multiculturalism. They also assist in the settlement and integration of immigrants and citizens of Chinese and other ethnic origins in Canada, particularly those who have difficulties in English.

[www.successbc.ca](http://www.successbc.ca)

**Technical Safety BC (WAS BC SAFETY AUTHORITY) (service categories 2,5)**

Permits are required for all gas and electrical work being undertaken by homeowners. However, in some cases those permits are issued by Technical Safety BC and in other cases, they are issued by the municipality. This website provides a listing to determine whose jurisdiction the work is in. This authority and website provides general and specific information, licensing and certification for trades, agencies and homeowners dealing with construction. <https://www.technicalafetybc.ca/>

**Transition Houses (service categories 1,2,5,6)**

Transition Houses in Richmond, Surrey, Langley, White Rock and Coquitlam provide respite for women and children from Delta experiencing domestic violence. These Homes are supported by BC Housing, and managed by local social service agencies. A Transition House will be opening in Delta in May of 2017 to provide local care for Delta women and children fleeing violence.

**TransLink (service categories 1,6)**

TransLink is the statutory authority responsible for the regional transportation network of Metro Vancouver in British Columbia, including public transport and major roads and bridges.

[www.translink.ca](http://www.translink.ca)

**United Way (service category 1)**

In Delta, United Way partners with existing community groups to provide innovative, sustainable services, including the 'Better at Home' program; Delta Food Coalition; Delta Community School Partnership; and Parent-Child Learning Together. United Way supports up to 28 agencies that provide 35 programs to Delta residents and provides reports, annually of services offered in the Delta community. [www.uwlm.ca](http://www.uwlm.ca)

**University of Victoria – Institute on Aging and Lifelong Health (service category 1)**

The University of Victoria has located their "Centre on Aging" in Ladner to provide services and research on self-management techniques for chronic pain and illness. Funded partially by Fraser Health and working within the Health Ministry's Primary Home Care initiative, various workshops are held each year to support members of the community dealing with chronic pain, cancer, diabetes and other illness. This is a multidisciplinary research centre that takes a leading role in developing and refining research skills and mentoring the next generation of researchers and community minded citizens. [www.uvic.ca/research/centres/aging](http://www.uvic.ca/research/centres/aging)

**Variety Children's Charity (service categories 1,3,6)**

Together with their donors, Variety will step in where health care ends to provide direct help to children in BC with special needs. The help provided is the foundation of the Variety organization. Each year they support children with special needs and organizations who provide services to children throughout BC. Grants are provided to individuals, families and organizations and are available for mobility and communication therapies, family support and any organization that tries

to increase capacity for their own programs and services. <http://www.variety.bc.ca/grants/>

**Volunteer Cancer Drivers Society (service category 1)**

Within the Fraser Health catchment area, volunteer drivers provide free, reliable and safe rides to people receiving treatment and follow-up care for cancer. The Volunteer Cancer Drivers Society (VCDS) is a Registered Canadian Charity through the Canadian Cancer Society's Volunteer Driver Program. Funding is provided through private, municipal and provincial donations.

<https://www.volunteercancerdrivers.ca> 604-515-5400

**Welcome Wagon – North Delta, Ladner and Tsawwassen branches (service category 1)**

Welcome Wagon offers free greeting service providing information and free gifts to individuals and businesses that are new to the community. Delta has three coordinators representing the three main areas of Delta. [www.welcomewagon.ca](http://www.welcomewagon.ca)

**Westshore Laylum Holdings Ltd. (service category 5)**

West Shore Laylum – 55 unit facility for Seniors who need support services. It is a publicly subsidized building with residential care beds, owned and operated by Fraser Valley Care Centre Management Ltd.. Publicly subsidized residences are accessed through a case manager through Fraser Health. The building is located at 4900 Central Avenue in Ladner. <http://www.fraserhealth.ca/find-us/residential-care-facilities/residential-care---delta/west-shore-laylum>

**WorkBC (service categories 1,6)**

WorkBC is the provincial government's access point for employment issues in British Columbia. WorkBC helps people find jobs, explore career options and improve their skills and the website includes a comprehensive database of B.C. job postings; career tools that bring occupations to life; a blog featuring trends, job-search tips, employment programs; an interactive map of WorkBC Employment Services Centres across the province; and a live chat for instant help with using the website and finding information. In Delta WorkBC is established in partnership with the Boys & Girls Club of South Coast BC. [www.bgcabc.ca](http://www.bgcabc.ca)